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BEFORE THE UNITED STATES COPYRIGHT ROYALTY JUDGES

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IN THE MATTER OF:

DIGITAL PERFORMANCE RIGHT IN : Docket No. 2009-1

SOUND RECORDINGS and EPHEMERAL: CRB Webcasting III

RECORDINGS : Volume V

Washington, D.C.

Monday, April 26, 2010

The following pages constitute the proceedings held in the above-captioned matter held at the Library of Congress, Madison Building, 101 Independence Avenue, Southeast, Washington, D.C., before Denise M. Brunet, RPR, of Capital Reporting Company, a Notary Public in and for the District of Columbia, beginnint at 9:32 a.m., when were present on behalf of the respective parties:

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	1		APPEARANCES	
	2			
	3	Copyright	Royalty Tribunal:	
	4		CHIEF JUDGE JAMES SLEDGE	
	5		JUDGE WILLIAM ROBERTS	
	6		JUDGE STANLEY C. WISNIEWSKI	
	7			
	8	On behalf	of SoundExchange, Inc.:	
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	10		MICHAEL B. DeSANCTIS, ESQUIRE	
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	22	(Appearanc	ces continued on the next page.)	
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1	APPEARANCES (Continued)
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22	(Appearances continued on the next page.)

7		54
	APPEARANCES (Continued)	
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	1	C O N T E N T S	
	2	WITNESS: DIRECT CROSS REDIRECT RECROSS	
	3	JOHNIE FLOATER	
	4	By Mr. Oxenford 861	
	5	By Mr. DeSanctis 904	
; ;	6	By Mr. Oxenford 1039	
	7	By Mr. DeSanctis 1047	
	8		
	9	EXHIBIT NO. RECEIVED	
1	.0	SoundExchange Trial 14 931	
1	.1	SoundExchange Trial 24 984	
1	.2	SoundExchange Trial 23 985	
1	.3	SoundExchange Trial 28 1001	
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1 PROCEEDINGS 2 CHIEF JUDGE SLEDGE: Thank you. We'll come I hope all had a good weekend. to order. anxious to continue our inquiries. All right. 5 understand it, we've moved on in the direct case to the presentation by Live365 of their direct case. 7 Mr. Oxenford. 8 MR. OXENFORD: Yes, Your Honor. We notified the parties and the witnesses that we have decided not 10 to offer the testimony of N. Mark Lam, so we'll have 11 only one witness today, Mr. Floater. Mr. Floater is 12 prepared to testify. We've exchanged the schedule that said that our remaining two witnesses, Dianne Lockhart, who we certainly believe will be a short 14 15 witness -- and certainly I don't want to speak for 16 SoundExchange, but I believe that they also think that she will be a very short witness -- will be on 17 18 tomorrow morning. And then our expert, Mr. Fratrik, 19 will follow Ms. Lockhart. We do expect to be 20 completed tomorrow, barring any unforeseen --21 CHIEF JUDGE SLEDGE: Well, all of that is news to us. We got late Friday your schedule that you

- 1 filed, and we got it just shortly before we started
- 2 the proceeding this morning of your schedule of
- 3 witnesses, and that begins with Mark Lam and Johnie
- 4 Floater second for today.
- 5 MR. OXENFORD: Yes, Your Honor. We made the
- 6 decision over the weekend not to offer the testimony
- 7 of Mr. Lam. We did send an e-mail to your office
- 8 yesterday and copied all the other parties. We
- 9 notified SoundExchange on Saturday evening that we
- 10 would not be offering Mr. Lam.
- JUDGE ROBERTS: To clarify, Mr. Oxenford,
- 12 there's not a stipulation as to Mr. Lam's testimony.
- 13 You're simply withdrawing it?
- MR. OXENFORD: We're withdrawing his
- 15 testimony --
- JUDGE ROBERTS: Okay.
- 17 MR. OXENFORD: -- and we will not offer his
- 18 direct case exhibit.
- 19 JUDGE ROBERTS: All right.
- 20 CHIEF JUDGE SLEDGE: I don't recall this
- 21 arising before. Is this covered in the regulations
- 22 that -- do you have the authority just to withdraw a

- 1 witness?
- 2 MR. OXENFORD: Well, Your Honor, I believe
- 3 it's our direct case exhibit, and we can make the
- 4 decision as to what evidence that we wish to present.
- 5 My understanding is in the 115 proceeding, certain
- 6 witnesses were withdrawn when they had offered direct
- 7 case exhibits and not presented. I do not believe
- 8 there's any specific --
- 9 CHIEF JUDGE SLEDGE: Well, I think that was
- 10 by stipulation.
- MR. OXENFORD: Pardon me?
- 12 CHIEF JUDGE SLEDGE: Wasn't that by
- 13 stipulation?
- 14 MR. OXENFORD: I do not know. I just know
- 15 that there were certain witnesses whose direct case
- 16 exhibits were withdrawn, not offered by the parties.
- To me, it's our case. We're providing the
- 18 evidence to this court. If we have made the decision
- 19 not to provide certain evidence, it's to our potential
- 20 detriment, but we're -- made the decision not to offer
- 21 that evidence to this court.
- 22 CHIEF JUDGE SLEDGE: Well, the first thing I

- 1 look at is 351.9(d): Each party will provide all
- 2 other parties notice of the witnesses who are to be
- 3 called to testify at least one week in advance of such
- 4 testimony -- and Live365 did not do that. And then,
- 5 Unless modified by applicable trial order -- and then
- 6 it goes on to exhibits. That would appear to be in
- 7 conflict with what you just proposed.
- 8 MR. OXENFORD: Well, Your Honor, we did
- 9 provide that notice a week ago that we did intend at
- 10 that point to offer Mr. Lam.
- 11 CHIEF JUDGE SLEDGE: I thought it was late
- 12 Friday.
- MR. OXENFORD: We also -- we provided an
- 14 original notice on April 19th that we would offer
- 15 Mr. Lam, Mr. Floater, Dianne Lockhart and Mark Fratrik
- 16 as our direct case. On Friday, we simply were
- 17 following up to provide the dates for this court so
- 18 that you would have our schedule of witnesses.
- Again, this weekend we made the determination
- 20 not to offer the direct case exhibits of Mr. Lam.
- 21 Certainly we provided the notice so that all parties
- 22 would be prepared, were we to go ahead with the direct

- 1 case exhibits that we had exchanged.
- 2 But we have made, again, as a matter of our
- 3 strategic decision, not to offer Mr. Lam.
- 4 CHIEF JUDGE SLEDGE: Any response to that
- 5 statement?
- 6 MR. HANDZO: Your Honor, I frankly don't
- 7 recall what the practice was in the 115 case. I know
- 8 that witnesses were withdrawn. I think it was
- 9 probably not by stipulation. I think it was probably
- 10 at the option of the party. I think our view is that,
- 11 as Mr. Oxenford says, if a party chooses to withdraw
- 12 its witness, it does so at its own peril that it has
- 13 eliminated evidence that it obviously originally
- 14 thought would support its case and now it doesn't have
- 15 that evidence, but that's an option of the party.
- 16 CHIEF JUDGE SLEDGE: Any other response?
- MR. MALONE: I have nothing to add, Your
- 18 Honor.
- 19 CHIEF JUDGE SLEDGE: This unprecedented
- 20 action will require some discussion. We'll be in
- 21 recess.
- 22 (Whereupon, a short recess was taken.)

861 CHIEF JUDGE SLEDGE: Thank you. We'll come 1 back to order. Well, without any objection, the witness, Mark Lam, is withdrawn and his written direct 3 statement will not be considered. 5 Next witness. 6 MR. OXENFORD: Yes, Your Honor. At this point, we would ask to call the witness Johnie Floater. WHEREUPON, 10 JOHNIE FLOATER, called as a witness, and after having been first sworn by the chief judge, was examined and testified as follows: 13 14 DIRECT EXAMINATION 15 BY MR. OXENFORD: 16 Good morning. Could you please stat your --17 Α Good morning. 18 Could you please state your name for the 19 record. 20 Α My name is Johnie Floater. 21 And could you spell that for the court 22 reporter.

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1	А	J-O-H-N-I-E, F-L-O-A-T-E-R.	
2	Q	And with whom are you currently employed?	
3	A	Currently employed with Live365, Inc.	
4	Q	And what is your current position with	
5	Live365?		
6	А	My current position is general manager,	
7	media.		
8	Q	And how long have you been employed with	
9	Live365?		
10	A	I started as a consultant with Live365 in	
11	October	of 2004. I became a full-time I mean	
12	pretty m	uch full-time consulting role. And I became a	
13	full-tim	e staff position in January of 2006.	
14	Q	And can you please provide the judges with a	
15	summary	of your duties as general manager of media for	
16	Live365.		
17	A	Yes. My role is, on the Internet radio	
18	activiti	es of the company, I'm responsible for	
19	generati	ng revenue from the advertising and	
20	subscrip	tion services that are made possible by	
21	gatherin	g audiences to listen to content available	
22	over Liv	e365.com.	

- 1 MR. OXENFORD: Your Honor, may I approach the
- 2 bench and the witness with what has been marked as
- 3 Live365 Exhibit 29?
- 4 BY MR. OXENFORD:
- 5 Q Mr. Floater, I ask you to open the binder and
- 6 refer to the first 15-page statement. Do you
- 7 recognize that statement?
- 8 A Yes, I do.
- 9 Q And can you tell the court what that is,
- 10 please.
- 11 A This is my written testimony that I provided
- 12 in reference to the issues before the court here in
- 13 this rate-setting proceeding.
- 14 Q And who prepared this testimony, Mr. Floater?
- 15 A I prepared the draft, the writing of it. I
- 16 prepared the entire document.
- 17 Q And I would refer you to page number 15. Is
- 18 that your signature on page number 15?
- 19 A Yes, it is.
- 20 Q Now, are there any corrections that you made
- 21 in this testimony since it was first prepared?
- 22 A When I had my deposition I was reviewing my

- 1 numbers in the document, and I had put in the sales of
- 2 music products through affiliate partners on Live365
- 3 was approximately \$1.5 million. I thought I could get
- 4 a little more accurate, and I reran the numbers. And
- 5 so in my deposition I corrected the number that was
- 6 actually \$1.3 million.
- 7 Q And I refer you to page -- paragraph 30 on
- 8 page 12 of your statement. Is that the correction
- 9 about which you just testified?
- 10 A Yes. Here it is. Yeah, was generated
- 11 1.3 million. I think in my original line was I had
- 12 generated nearly \$1-1/2 million.
- 13 Q Now, are there other corrections that were
- 14 made in this testimony, Mr. Floater?
- 15 A As I said, I prepared this document myself.
- 16 I am not an attorney, and in -- for preparing for
- 17 today, I realized that I had included a couple of
- 18 phrases that would have required a legal conclusion.
- 19 I am not an attorney and so, upon advice of counsel, I
- 20 deleted a couple of phrases that resulted in a legal
- 21 conclusion I'm not in a position to make.
- 22 Q With those corrections, is this document true

- 1 and correct to the best of your knowledge and belief?
- 2 A Yes, it is.
- 3 Q I ask you, Mr. Floater, to turn to tab
- 4 number 1 in the binder.
- 5 A Uh-huh.
- 6 Q Can you tell us what tab number 1 -- the
- 7 document behind tab number 1 is?
- 8 A Yes. When stations broadcast on Live365,
- 9 each broadcaster gets to select which musical genre
- 10 they belong to. And I went to the Live365 website and
- 11 took a -- basically a download of the list of the
- 12 genres that the stations are classifying themselves
- 13 under at this time.
- 14 Q And is this a true representation of the list
- 15 of genres from the website of Live365?
- 16 A Yes. It's -- it's an amazing collection of
- 17 260-plus genres of a variety of music that our
- 18 webcasters are broadcasting.
- 19 Q Do you know, from your personal knowledge, if
- 20 Live365 offers these genres of music?
- 21 A Yes.
- 22 Q I ask you to turn to tab number 2 and look at

- 1 the document behind tab number 2 in this binder.
- 2 A Uh-huh.
- 3 Q Can you identify what that is at tab
- 4 number 2?
- 5 A These are screen shots of the various webcast
- 6 players that the audience uses to listen to the
- 7 various music genres on Live365. The top one we call
- 8 Player 365. It is our advertising-supported player.
- 9 It has, in the right side, either an advertisement or
- 10 the click-to-buy situation for the song, particular
- 11 song that's playing at the time. The bottom one is a
- 12 special player which has more features, and it's
- 13 available to subscribers of Live365, our VIP
- 14 membership. It's a paid membership.
- And -- so these are screen shots of what
- 16 someone would see on a website when they were
- 17 listening to the music from the channels.
- 18 Q Is there anything on this page that a viewer
- 19 would not see if they went to the Live365 player?
- 20 A Obviously, the track that was playing at the
- 21 time would be different. And then I -- actually the
- 22 little "buy" button with those arrows I added to

- 1 highlight the fact that we link the particular track
- 2 that's playing to give the chance to buy the download
- 3 or buy a CD of the music through one of our affiliate
- 4 partners. But those red "buy" buttons would not be
- 5 something the player -- I mean, they would see the
- 6 Amazon and they would see "buy download," but the
- 7 actual little red arrow is something I added.
- 8 Q Mr. Floater, I ask you to turn to the
- 9 document following tab number 3 titled, "Live365,
- 10 Inc., license and release agreement." Can you
- 11 identify the document behind tab number 3?
- 12 A This was an agreement that was made between
- 13 Live365 and a music company called GarageBand where
- 14 the arrangement was made to allow GarageBand to put
- 15 music into our -- a music library that our webcasters
- 16 could access so that they could include these
- 17 streams -- they could include in their stream
- 18 particular tracks from GarageBand and receive various
- 19 types of promotion. And the benefit to -- that was
- 20 the benefit to GarageBand.
- 21 The benefit to the broadcasters was that
- 22 GarageBand had secured the rights to these artists and

- 1 the tracks and they waived the sound recording
- 2 performance royalties to have additional promotion and
- 3 simple inclusion in the webcaster's broadcast.
- 4 Q Now, Mr. Floater, are you familiar with the
- 5 document behind tab number 3?
- 6 A Yes, I am.
- 7 Q And is this an accurate copy of the agreement
- 8 between Live365 and GarageBand Records?
- 9 A Yes, this seems to be the original copy of
- 10 the agreement.
- 11 Q You say it seems to be.
- 12 A Yes, this is the agreement that I am familiar
- 13 with.
- 14 Q Thank you. I ask you to turn to the document
- 15 behind tab number 4. Can you identify that document,
- 16 please.
- 17 A This is a similar agreement to the GarageBand
- 18 agreement, another music company that provided Live365
- 19 a variety of royalty-waived performances, again, to
- 20 receive promotion and inclusion in the Live365
- 21 webcasters that sold performances within their
- 22 stations.

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1	Q	And are you familiar with that agreement?	
2	A	Yes, I'm familiar with this agreement.	
3	Q	And is this a true and accurate copy of the	
4	agreemen	t between Live365 and	
5	A	This one is with a company INgrooves. Yes,	
6	this is	another similar this is the agreement.	
7	Q	Thank you. And I ask you to turn to the	
8	document	behind tab number 5.	
9	A	Yes.	
10	Q	Can you identify that document?	
11	А	Yes. This is, again, another similar	
12	agreemen	t between a music company and Live365 for	
13	where th	ey provided us with musical tracks for	
14	inclusio	n of webcaster's performances on the webcaster	
15	channels	. In exchange for promotion of the stations,	
16	they wai	ved the royalties related to the sound	
17	recordin	g performance to secure those performances.	
18	Q	And are you familiar with that document?	
19	А	Yes, I am.	
20	Q	And is this an accurate copy of the agreement	
21	between :	Live365 and DMI?	
22	A	Yes, it is.	

- 1 Q Finally, Mr. Floater, I ask you to turn to
- 2 the document behind tab number 6 in the binder. Can
- 3 you identify that document, please?
- 4 A Yes, I can. It's, again -- once again, it is
- 5 an agreement between a record label and Live365 that
- 6 they would provide us musical tracks included into our
- 7 library that our webcasters would have access to to
- 8 include in their station performances. And they
- 9 waived the rights in order to receive those
- 10 performances and promotions related to those artists.
- 11 Q Which record label is that?
- 12 A And this is a company called Soleilmoon.
- 13 Q And are you familiar with the agreement
- 14 between Live365 and Soleilmoon Records?
- 15 A Yes.
- 16 Q And is this, in fact, that agreement?
- 17 A This is that agreement.
- 18 MR. OXENFORD: Your Honor, Live365 would like
- 19 to offer into evidence the written statement and
- 20 attached six tabs of material at this time.
- 21 CHIEF JUDGE SLEDGE: Any objection?
- 22 MR. DeSANCTIS: Your Honor, I do object only

- 1 on the ground -- I do object with respect to the
- 2 written direct statement only on the ground that it
- 3 contains at least a couple of references to the
- 4 written testimony of Mark Lam which now is not part of
- 5 the record, so I think it risks making a particularly
- 6 confusing record in the case, but that would be my
- 7 only objection.
- 8 MR. OXENFORD: Your Honor, we would certainly
- 9 agree to having any reference to the statements of
- 10 Mark Lam struck from this testimony.
- MR. DeSANCTIS: I should clarify that I'm not
- 12 saying there are statements from Mark Lam in the
- 13 testimony. There are simply references to Mark Lam's
- 14 written direct testimony which now has not come into
- 15 evidence.
- 16 CHIEF JUDGE SLEDGE: So are you withdrawing
- 17 the exhibit?
- MR. OXENFORD: No, we're withdrawing those
- 19 statements that refer to the evidence of Mark Lam.
- 20 Clearly, there's no evidence to refer to. So the
- 21 court will give those references no weight because
- 22 there's nothing to refer to.

- 1 CHIEF JUDGE SLEDGE: What do we do with
- 2 Exhibit 29, then?
- 3 MR. OXENFORD: We would accept it into
- 4 evidence with the understanding that --
- 5 CHIEF JUDGE SLEDGE: Are you going to change
- 6 it and resubmit it?
- 7 MR. OXENFORD: Yes, Your Honor. We will
- 8 resubmit it with those references to the testimony of
- 9 Mark Lam excised.
- 10 CHIEF JUDGE SLEDGE: All right.
- MR. OXENFORD: Thank you, Your Honor.
- 12 BY MR. OXENFORD:
- 13 Q Mr. Floater, could you please describe your
- 14 higher education.
- 15 A I graduated with an MBA from University of
- 16 California Los Angeles in arts management. This was a
- 17 program set up in the late '70s by the business school
- 18 there, now the Anderson Business School, to assist art
- 19 organizations to be able to run as businesses.
- 20 Funding for symphony orchestras and ballet companies
- 21 and, in my case, public radio were being decreased,
- 22 and so I picked up an MBA in order to learn how to run

- 1 these art organizations as businesses. So I have an
- 2 MBA from UCLA.
- 3 Prior to that, I had in -- my undergraduate
- 4 degree was from Aquinas College in Grand Rapids,
- 5 Michigan. I had a mathematics and psychology
- 6 background with a teaching certification. I was
- 7 working in radio when I was a kid and I had always
- 8 thought that Sesame Street and Electric Company were
- 9 pretty cool, and I was going to figure out how to use
- 10 education in broadcasting. So I got a teacher's
- 11 degree in my undergraduate.
- 12 I attended Michigan State University for a
- 13 summer broadcast program on a scholarship that I
- 14 received from the local broadcaster, WOOD-TV.
- That's my basic three degrees.
- 16 Q And can you -- I'm sorry. Mr. Floater, have
- 17 you worked in over-the-air broadcasting prior to your
- 18 employment with Live 365?
- 19 A I would say that I've worked -- my first job
- 20 outside of being a paper boy -- my first paycheck came
- 21 from WLAV, Sheppard Broadcasting, AM and FM, in Grand
- 22 Rapids, Michigan. I worked my way through high school

- 1 there. I managed the music library, assisted the
- 2 advertising department in carting up the commercials
- 3 to go on the air.
- I started a junior achievement company back
- 5 in high school, Marconi and Zworykin, which received
- 6 air time from local television and radio channels, and
- 7 we produced programs and sold our own advertising for
- 8 it.
- 9 Following my MBA degree -- I was working at
- 10 the public radio station in Los Angeles while I was
- 11 working on my MBA, a station called KCRW. At the
- 12 time, we became a national public radio station, and I
- 13 used my business degree to set up the initial business
- 14 aspects of the station.
- 15 When I graduated from my MBA, I became the
- 16 business manager and membership coordinator for the
- 17 station. I did the corporate underwriting, wrote
- 18 grants to expand our web -- our broadcasts throughout
- 19 southern California with additional repeaters. I
- 20 started syndicating some of the radio programs.
- 21 We -- Tim Hauser from Manhattan Transfer was
- 22 one of our broadcasters and had interest in

- 1 syndicating to other public radio stations. So I
- 2 started a syndication group for the station. That led
- 3 me to meet what is commonly known as the father of
- 4 syndication, Mr. Tom Rounds. He had a company, ABC
- 5 Watermark, that had created programs like Casey
- 6 Kasem's American Top 40 and American Country Countdown
- 7 with Bob Kingsley. And so I left public radio to
- 8 learn syndication, as I thought it was a business
- 9 opportunity for public radio. So I spent a number of
- 10 years handling the syndication of radio programs.
- 11 When ABC took complete control of the
- 12 company, we formed a company called Radio Express.
- 13 And I served there as the general manager distributing
- 14 these programs and other broadcast tools to a growing
- 15 market of radio around the world, as private radio in
- 16 the '80s were becoming allowed in other countries and
- 17 needed basic services to start up. So we created a
- 18 company that would provide programming and broadcast
- 19 tools.
- 20 So that was my experience bringing radio
- 21 tools to new radio stations around the globe.
- 22 Q Now, following your experience in the

- 1 broadcast industry, did you move to the Internet
- 2 industry?
- 3 A When I was traveling -- and I'd been to 50,
- 4 60 countries selling radio programs and localizing
- 5 those contents to local language, I saw the explosion
- 6 of the web, which is, at the time, in the early '90s,
- 7 pretty much an English language product. And I saw
- 8 the opportunities for localization of web services.
- 9 And so I became involved with one of the first
- 10 companies, web services companies, to go -- to go
- 11 public on NASDAQ, a company called Eagle River
- 12 Interactive, now agency.com, and I set up the
- 13 international capability.
- 14 And so they would get accounts with Disney
- 15 and Arthur Andersen and Sony. And then I would set up
- 16 and do partnerships and acquire companies in foreign
- 17 countries that would handle the localization of these
- 18 products to the other markets in the world. That
- 19 experience had [sic] me the opportunity to work with a
- 20 lot of young startups and putting in their business
- 21 operations, which led me to come back to my next job
- 22 which was with Rare Medium Group. It was a web

- 1 services NASDAQ company in the U.S. And I ran their
- 2 incubator portfolio where they made investments with
- 3 typical Internet startups. And they were from music
- 4 companies like the publication and event company CMJ
- 5 in New York, a promotional company for advertisers
- 6 called ePrize, integrated messaging and that.
- 7 So I played a lot in the early web services
- 8 companies, especially in the startup market with small
- 9 companies that had interesting products, and taking
- 10 them into the web services activities.
- 11 Q Okay. Now, Mr. Floater, I would refer you to
- 12 your testimony, page 4, paragraph 7 --
- 13 A Excuse me one minute. Okay.
- 14 Q -- where there are references to the
- 15 businesses of Live 365. Could you tell the court the
- 16 business lines of Live365?
- 17 A Well, Live365 has an unusual business model
- 18 in that it actually has two business models. One of
- 19 them that I am in charge of is its Internet radio
- 20 service where we package a bunch of different radio
- 21 channels and distribute it to audiences and sell the
- 22 advertising and subscription. Those channels also

- 1 need additional services in order to be businesses.
- 2 And so we run a broadcast services company that
- 3 provides them hosting and bandwidth and programming
- 4 tools and software from ad insertion to subscription
- 5 management.
- 6 So we have -- we provide both broadcast
- 7 services to different webcasters, and then I package a
- 8 number of those channels and run an Internet radio
- 9 company.
- 10 Q Can you relate how the broadcast services
- 11 line of business -- I'm sorry. Strike that. Let me
- 12 start that question again.
- Does the broadcast services part of business
- 14 have analogs elsewhere in the Internet radio industry?
- 15 A Does it -- excuse me?
- 16 O Are there similar services elsewhere in the
- 17 Internet radio industry to broadcast services?
- 18 A All webcasters require the same type of
- 19 business services and tools. They all have to have a
- 20 place to host their content. They all need the
- 21 streaming technology. They all need ad insertion
- 22 technology. So many webcasters go to a variety of

- 1 companies that are in the marketplace similar to the
- 2 Live365 broadcast service. There is -- in the hosting
- 3 side, there is Stream Guys, Stream the World, Akamai.
- 4 These are typical hosting companies that will take
- 5 your content and stream it.
- 6 Then there are companies that provide
- 7 broadcast tools, play list managers and things like
- 8 that, that are necessary for a webcaster to create a
- 9 station. Spacial Audio is a typical company like that.
- 10 RCS. These are companies that work with both the
- 11 broadcast terrestrial radio business and now are
- 12 finding opportunities in the Internet space. And then
- 13 there are music production services and jingle
- 14 packages and services like that.
- So Live365's broadcast services is quite
- 16 similar to all of those type of basic companies out
- 17 there. We started our own broadcast services because
- 18 the complication of having to deal with ten different
- 19 companies in order to create a station was very costly
- 20 and time-consuming. And so, by being able to package
- 21 all of those offerings that other companies would have
- 22 had to provide our webcasters, we find it makes it

- 1 more cost-effective to the webcasters if they could be
- 2 gathered and provided by a single service.
- 3 Q Now, let's turn to the other side of the
- 4 business, the Internet radio service business.
- 5 Mr. Floater, do you consider Live365 to be a
- 6 webcaster?
- 7 A Yes, Live365 is a webcaster.
- 8 Q Why?
- 9 A Webcasting is the act of streaming
- 10 performances to audiences, and that's exactly what we
- 11 do at Live365.com.
- 12 Q Now, focusing on your Internet radio service,
- 13 does Live365 sell advertising that appears on the
- 14 stations that are transmitted through your site?
- 15 A The typical business model for radio is to
- 16 generate revenue from -- if you attract audiences and
- 17 advertisers want to reach particular audiences,
- 18 there's revenue opportunities there. And so, yes, we
- 19 sell advertising in all of the content to the
- 20 audiences that are gathered to listen to the various
- 21 radio stations on Live365.com.
- 22 Q And can you explain the types of advertising

- 1 sold by Live365?
- 2 A Well, the -- Live365 as a radio company has
- 3 very standard radio advertising which is in stream.
- 4 In between songs, you have 30-second radio spots. So
- 5 we have audio spots, very typical to radio.
- 6 On the web, because it's delivered on these
- 7 display graphic web pages, we put up banner
- 8 advertising, and we have the -- the IAB, the Internet
- 9 Advertising Bureau has some very standard packages
- 10 that advertisers buy, leader boards at the top,
- 11 skyscrapers down the side of a page, and rectangles
- 12 that fit in a player -- we've designed our player
- 13 window to hold those rectangles. Those are typical
- 14 advertiser banner advertisement. And so we sell that
- 15 banner advertising.
- And in the last years with the bandwidth,
- 17 et cetera, there's something called video -- pre-roll
- 18 video. And so when a listener starts a station that's
- 19 a free listener that we are trying to cover the
- 20 royalties and broadcast costs, we distribute a
- 21 pre-roll video.
- So we have the audio spots, display banners

- 1 and pre-roll video that are quite typical to all
- 2 Internet radio companies.
- 3 Q And who sells that advertising?
- 4 A The sales of the advertising comes from a
- 5 variety of sources. We have our own direct sales. I
- 6 mean, you're looking at him. At this point, I take
- 7 requests for proposals from various companies that are
- 8 trying to reach specific companies, although I've got
- 9 to say that the vast majority of our advertising comes
- 10 from ad networks that aggregate many different
- 11 channels and many more companies and many more
- 12 advertising opportunities besides just ad -- beyond
- 13 just radio -- Internet radio advertising. And so
- 14 there's ad networks out there, and we work with a
- 15 variety of ad networks from TargetSpot, ValueClick,
- 16 Tribal Fusion.
- And they're working with large-scale clients
- 18 in their Internet radio and their terrestrial radio
- 19 and their display. So I would say that 85, 90 percent
- 20 of my advertising comes to me through our ad networks.
- 21 Q And why haven't you added more staff at
- 22 Live365 itself to sell advertising?

- 1 A The way the advertising business works,
- 2 advertisers like Coca-Cola or Esurance or whatever,
- 3 they usually work through an agency, an ad network
- 4 that I'm referring to, who buys all the multiple types
- 5 of advertising. And they're located in Chicago and
- 6 New York, in Dallas, in San Francisco. And so in
- 7 order to be doing business with those type of things,
- 8 you'd have to have people or extreme travel budgets to
- 9 visit those agencies, and the time.
- 10 And the cost of that kind of operation from
- 11 not only visiting for the sales but -- advertising is
- 12 a complete separate business besides webcasting. And
- 13 the cost of the research, following the clients,
- 14 knowing the agencies -- and these companies buy much
- 15 larger than the inventory that's available on Live365.
- 16 So I cannot -- they don't want to deal with 30 players
- 17 in order to do an ad buy. The agencies want to deal
- 18 with somebody who can carry it out through 20
- 19 different networks.
- 20 And so just -- it's a prohibitive cost to be
- 21 one media, one Internet radio with one -- only so much
- 22 advertising to -- it's too cost-prohibitive, as I was

- 1 saying, in order to run a sales staff around the
- 2 country for just our advertising component.
- 3 Q Now, Mr. Floater, have you observed any
- 4 trends in the Internet radio advertising marketplace
- 5 since 2006?
- 6 A Trends? Well, I guess if I was looking at
- 7 trends, I see trends in my own data. I look very
- 8 closely. I've been involved since I came to the
- 9 company with the advertising side of the company. So
- 10 I have my own data. I attend a lot of conferences. I
- 11 just came from the NAB and the Internet radio
- 12 conference where I met a lot of other webcasters, so
- 13 we always talk about what's going on in the
- 14 advertising marketplace.
- 15 I'm the direct contact with our reps. So if
- 16 I was talking about trends, I would say, what am I
- 17 seeing from all of those inputs? I would say the
- 18 average -- the average price of the advertising, what
- 19 we call CPM, the advertising is bought by how much
- 20 someone is willing to pay to reach -- put 1,000 ads in
- 21 front of an audience. And so we sell advertising as
- 22 CPM, meaning the cost per every thousand that I

- 1 deliver.
- 2 And I would say the average CPM price is
- 3 going down. I've seen this in all the advertising I
- 4 worked with. When banner advertising first came out,
- 5 it was a new product. It was very exciting.
- 6 Advertisers didn't have a chance to use banner
- 7 advertisements before. And in my very first web
- 8 companies, I would see banner advertising go for 14,
- 9 20, \$30 per CPM. Nowadays, an advertiser, you're
- 10 lucky to get \$1 CPMs for that because of the amount of
- 11 it out there. It's not a new product anymore.
- 12 In my own experience, when I got to Live365
- 13 in 2004, audio advertising and Internet radio was kind
- 14 of a new concept. And advertisers are not so
- 15 sophisticated at what it is, how well it's going to
- 16 work, there wasn't a lot of it. And so we saw
- 17 advertising CPMs for our -- on the average go for
- 18 about \$5. I got it up to as high as \$5. When I was
- 19 preparing my direct statement at that time, I was
- 20 looking at audio advertising, which represents the
- 21 vast majority of my ad sales now in terms of
- 22 revenue -- it had dropped to about

- 1 three-and-a-quarter. And, in recent months, I'm
- 2 getting about \$2 CPMs.
- 3 So one of the trends I am definitely seeing
- 4 in my own data, and when talking to others, is the
- 5 average price of CPM is decreasing.
- 6 Talking just at this recent conference,
- 7 the -- I think another trend I'm seeing is that the
- 8 inventory available for advertisers to buy is vastly
- 9 increasing far beyond the demand.
- 10 And so although there's more ad dollars
- 11 moving into the Internet radio space -- I'm very happy
- 12 about that -- the available inventory is increasing
- 13 faster than the demand for it, and I think that is one
- 14 of the effects also on the average CPM.
- Other trends? I would say that -- well, like
- 16 I noticed myself, when I got here --
- 17 CHIEF JUDGE SLEDGE: When you say demand,
- 18 you're referring to the demand by advertisers?
- 19 THE WITNESS: By advertisers to purchase the
- 20 inventory. And as an example, I've increased -- to
- 21 maximize my revenue from our stations, we break, every
- 22 hour, five times, typical to the amount of advertising

- 1 in a terrestrial radio station. And we -- I can run
- 2 up to ten ads per hour.
- 3 And with all of my reps out there selling,
- 4 with my own response to direct things, I'm selling
- 5 about -- of those ten spots per hour, I'm selling
- 6 about 60 percent, 65 percent of my audio spots at
- 7 Live365 with all my advertising sales efforts.
- 8 So -- you know, other companies I know that
- 9 don't have the size of Live365 are seeing maybe 10,
- 10 20 percent of their actual advertising get sold. And
- 11 obviously, inventory is controlled by if you run ten
- 12 spots or you run one spot, so there could be Internet
- 13 radio companies that are sold out, but they're sold
- 14 out because they put one spot an hour.
- But in all of the inventory out there, I
- 16 would say that it's very hard to -- all advertising
- 17 isn't buying all the availability inventory. And I
- 18 think, as the inventory is increasing, the fill rate
- 19 is getting harder and more competitive to fill.
- I was telling you that most of my sales come
- 21 through networks. I think originally you could sell a
- 22 client direct, Internet radio, what's that? Let me

- 1 buy a little thing. Let me see how it's going. Now
- 2 Internet radio is being -- the buyers are becoming
- 3 very sophisticated, and it's becoming a part of the
- 4 advertising buy.
- 5 And so I would say that more and more of the
- 6 advertising is being purchased through these
- 7 traditional media companies, traditional networks.
- 8 And so my ability to get direct buys is limiting. One
- 9 of the trends I'm seeing is that my revenue from
- 10 advertising is being -- more and more coming through
- 11 ad networks which are traditional advertising
- 12 vehicles. This is how the advertising business works.
- 13 And the -- kind of the double-edged sword of
- 14 Internet radio advertising is it's very targetable.
- 15 And one of the trends I'm experiencing is, before, oh,
- 16 Internet radio, yes, I want to buy Internet radio.
- 17 And then it became, oh, well, I only want your daytime
- 18 advertising because buyers think the value of
- 19 advertising in the day is more valuable than at night.
- 20 So they began to request day parting, meaning, I only
- 21 want to buy your daytime advertising.
- 22 And then it became similar to terrestrial

- 1 radio. It wasn't just Internet radio anymore. We'd
- 2 like to buy your rock audiences. Or we would like to
- 3 buy your country audiences.
- 4 And because of my technology tools and my
- 5 trafficking system, I can take an Esurance ad or a
- 6 Walmart ad and I can only put it in the type of genre
- 7 at the type of time.
- 8 And the newest trend that I'm experiencing
- 9 right now is the request to geotarget. Oh, I only
- 10 want to reach an urban audience of high-end wealth,
- 11 educated in the New York area. And this trend is kind
- 12 of -- is -- the exciting part I was telling you is
- 13 they'll pay more. You get higher CPMs for that.
- But the problem for an Internet radio
- 15 broadcaster that has all of these channels out here is
- 16 I have the same cost whether I'm delivering folk music
- 17 to the mountains of Colorado or I'm delivering rock to
- 18 a Los Angeles skater community.
- 19 And so the cost of delivering the programming
- 20 is the same, but the -- I am not getting the ad value
- 21 from each audience the same because the advertisers
- 22 are getting used to this trend of being able to -- oh,

- 1 I only want to buy that now.
- 2 And so I would just say the demand for
- 3 targeting and our requirements to build more
- 4 technology to allow this is one of the significant
- 5 trends that are currently going on in the ad market in
- 6 Internet radio.
- 7 BY MR. OXENFORD:
- 8 Q Now, just to be clear, you talked about at
- 9 one point you were able to get \$5 CPMs. At what point
- 10 was that?
- 11 A I think the high point when I was getting
- 12 more national buys was about -- about mid-2006 was
- 13 when I started to see the highest -- and I get \$7, I
- 14 get \$14, I get \$2. I get -- all my buys -- every buy
- 15 comes in differently, you know, based on the
- 16 requirements: I only want to reach this, I want to
- 17 reach that. The more targeting, the higher the CPM.
- 18 But then I have to look at all the
- 19 impressions that I had to deliver and I'm looking at
- 20 an average CPM for all of those impressions and all of
- 21 that revenue, and that was \$5 in 2006. The last two
- 22 months it's been \$2.

- 1 Q And do you know if this is a general industry
- 2 change or peculiar to Live365?
- 3 A Well, I'm quite confident it's general
- 4 industry because, as I was saying, 85, 90 percent of
- 5 my advertising comes from these networks. And these
- 6 networks, they don't go out and sell Walmart Live365.
- 7 They don't go out and sell it Yahoo!. They have --
- 8 like an example. I have a banner network called
- 9 ValueClick, and ValueClick goes to the market and they
- 10 say, would you like to buy an entertainment network?
- 11 We have 1,000 partners in our entertainment network.
- 12 And so they just sell the ValueClick
- 13 entertainment network, and the advertiser agrees to
- 14 pay a payment for the ValueClick entertainment
- 15 network, and all parties get the same CPM; they get
- 16 different amounts of money based on the amount of the
- 17 ads they can actually deliver.
- 18 So I used to have Ronning Lipset Radio, now
- 19 TargetSpot. They would take an order from -- for
- 20 example, today I have Walmart. And they would take an
- 21 order from Walmart, and I was -- in 2006 I was
- 22 20 percent of the RLR network. So everybody got the

- 1 \$5 CPMs. I got 20 percent of the money because I
- 2 could deliver 20 percent of the impressions. Yahoo!
- 3 got \$5, but they might have delivered 40 percent. I
- 4 don't know how much they did.
- 5 But we were all -- and, in fact, my contracts
- 6 with these ad networks require I have favored nation,
- 7 that I get the same rates that the other partners in
- 8 the network get. So if I'm getting 85, 90 percent of
- 9 my money through these networks and I'm getting the
- 10 same price everybody in the network is, I've got to
- 11 imagine that this is definitely an industry activity,
- 12 not something just unique to Live 365.
- 13 Q Now, the advertising networks, do they charge
- 14 commissions?
- 15 A One of the changes I didn't make in my
- 16 statement here is I talked about commission. The
- 17 commission is pretty significant. When I was telling
- 18 you that I get \$2 or \$5 CPMs, that is the price the
- 19 advertiser is paying for the CPMs. But advertising,
- 20 as I mentioned, is a separate business from
- 21 webcasting, just like hosting is a separate business
- 22 from webcasting, and they have their business model.

- 1 And I have put in my statement at the time
- 2 that these networks were charging 25 to 50 percent.
- 3 My ValueClick deal is 50 percent. My Tribal Fusion
- 4 deal is 40 percent. And I had a low 25 percent from
- 5 TargetSpot.
- As the networks are becoming more powerful,
- 7 as more of the money is flowing through them, they
- 8 have the ability to come back to you and say, look, do
- 9 you want our money or not?
- 10 And I had, in January of this year, the
- 11 majority of my money comes from -- audio revenue comes
- 12 through a company called TargetSpot. And I had to
- 13 agree to -- in order to stay in the TargetSpot
- 14 networks, I had to agree to go from 25 to 40 percent.
- 15 So if they sell a \$2 CPM ad, my company -- the money
- 16 that I actually get is a little over a dollar.
- 17 So I'm getting -- no matter what the market
- 18 rate for CPM is, what the Internet radio company
- 19 gets -- and it's not just Internet radio; terrestrial
- 20 radio, everybody -- the advertising business takes a
- 21 chunk of it, the network takes a chunk. So the money
- 22 I have to work with to pay my bills is now -- I would

- 1 say nobody is less than 40 percent in my ad networks.
- 2 So, yes, they do take a commission and
- 3 they're getting more demand -- they're getting
- 4 stronger in what they're requesting.
- 5 Q Mr. Floater, you mentioned the increase in
- 6 inventory. What effect does that have on the revenue
- 7 per hour of streaming by Internet radio companies?
- 8 A You are asking the --
- 9 Q Because of the increased inventory in the
- 10 market, what effect does that have on the revenue per
- 11 hour that's achieved by Internet radio companies such
- 12 as Live365?
- 13 A Well, the inventory per hour is based on how
- 14 many spots you can sell in every hour. And so the --
- 15 if the fill rate goes down, you get less per hour.
- 16 When my company couldn't support the cost of
- 17 the 20 million hours or the number of total hours,
- 18 what we did in order to maintain some -- close to the
- 19 same number is, you know, we went from five spots an
- 20 hour to ten spots per hour in order to maintain the
- 21 revenue per hour.
- 22 Q Do you sell subscriptions to stations that

- 1 are streamed through Live365?
- 2 A Yes. Yes, we do.
- 3 Q And approximately what percentage of
- 4 Live365's aggregate tuning hours come from listening
- 5 by subscription subscribers, purchasers of
- 6 subscriptions?
- 7 A The -- well, Live365's audience, if I look at
- 8 all my streaming hours, I would -- 25 percent of those
- 9 hours are from subscribers, the passionate audience
- 10 that is willing to pay to support their stations.
- 11 Q And approximately what percent of the unique
- 12 visitors to the Live365 site are subscribers?
- 13 A Well, there's my problem, and that's what I'm
- 14 spending all my time trying to resolve, similar to how
- 15 we had to do it in public radio. I have not been able
- 16 to pass 2 percent of my audience to actually become
- 17 paid subscribers. And so I think that gives you a
- 18 little indication of how passionate the -- if you find
- 19 somebody who really loves a particular channel and if
- 20 1-1/2 percent of my audience are subscribers, but
- 21 they're generating 25 percent of my listening, that
- 22 gives me an idea that these subscribers and my

- 1 subscription revenue is a very valuable way to help
- 2 pay for my operation.
- 3 Q And what does Live365 do to attempt to sell
- 4 more subscriptions?
- 5 A I constantly hear from our audience that we
- 6 do too much. You cannot go to the Live365 website
- 7 without the first hit on the home page, why don't you
- 8 become a subscriber? Become a VIP. Support your
- 9 station.
- 10 And so we -- you know, we introduce the
- 11 concept right when you hit our page.
- I was telling you that I can't fill all my
- 13 inventory, my advertising inventory, my banners, my
- 14 audio spots with paid spots. And so to just not -- to
- 15 still have the interruption there to encourage
- 16 subscription, I fill those spots with promotional
- 17 spots. I do my own advertising in the unsold
- 18 inventory to say, become a subscriber.
- We get -- people opt into newsletters about
- 20 the company and about webcasters and about artists,
- 21 and every one of the newscasters we pitch, become a
- 22 subscriber. We have a program with our broadcasters

- 1 that if they can talk their mother or their friends or
- 2 other people into supporting their station and
- 3 becoming a subscriber, we commission them; we give
- 4 them 25 percent of the subscription for bringing in
- 5 subscribers. And so I use my broadcasters to help
- 6 sell subscriptions.
- 7 And I also have -- there are companies out
- 8 there -- it's affiliate relation companies, and I use
- 9 a company called Commission Junction. And these are
- 10 people that have web sites where people may be
- 11 interested in Internet radio, and I provide them
- 12 banners to put on their web sites. Maybe they're a
- 13 journalist, a music journalist or a blogger that has a
- 14 music site. I give them -- hey, become a subscriber
- 15 on Live365 banners, and I also share commission with
- 16 them to help sell my subscriptions.
- So I have a combination of, you know,
- 18 affiliates and my own advertising, my newsletters,
- 19 and -- no one has ever been to a Live365 site without
- 20 having 1,000 pitches to become a member and support
- 21 their stations.
- 22 Q In recent years, have you observed any

- 1 changes in your ability to sell subscriptions to
- 2 Live365?
- 3 A Well, again, I was telling you I have my own
- 4 data I look at. And we reached a peak in about 2007
- 5 with 57,000 subscribers that were paying. Of course,
- 6 that was on a larger visitor number that was coming to
- 7 the site.
- When I wrote my statement, which must have
- 9 been about August of last year, I was down to 44,000.
- 10 And my report from last month shows I have about
- 11 40,000 subscribers now.
- 12 Q Now, Mr. Floater, I'd ask you to turn to
- 13 page 11 of your statement, the section titled, "The
- 14 benefits of aggregation."
- 15 A Okay. Uh-huh.
- 16 Q Can you define for the court, what is an
- 17 aggregator?
- 18 A Well, I think I wouldn't have to explain
- 19 aggregation, but I would explain it -- how Live365 is
- 20 referencing it in terms of our business. We are
- 21 combining thousands of individual small webcasters,
- 22 hobbyists, church groups, the jazz professor, the

- 1 symphony, that are -- many of them will never have the
- 2 kind of audience capability, just because of the type
- 3 of music that they play, to reach massive audiences.
- 4 So we have a concept that we are aggregating all these
- 5 stations into one directory, providing them one pack
- 6 of services.
- 7 So when I'm referring to aggregators, I'm
- 8 talking about bringing together thousands of small
- 9 webcasters under a single roof.
- 10 Q Are there benefits of aggregation service to
- 11 the webcasters?
- 12 A Yeah. Of course. That's why we do it. I
- 13 would say the benefits are, first, they receive access
- 14 to a lot more powerful tools than they could ever have
- 15 by themselves. A webcaster could not create an ad
- 16 insertion engine. The kind of webcasters that I deal
- 17 with -- the jazz professor, like I said, would never
- 18 be creating ad insertion, would never have play list
- 19 managers, may not be able to set up an e-commerce site
- 20 to be able to transact a subscription.
- 21 And so by aggregating them all together and
- 22 spreading the cost among all of them, they get access

- 1 to tools that they would never have before. They get
- 2 access -- not only do they get the tools, but they get
- 3 promotional and marketing -- we help reach audiences
- 4 that they might not be able to do on their own by
- 5 putting them in a directory.
- I know many of our webcasters that I've
- 7 spoken to that had their own little webcast site and
- 8 then came to Live365. They saw their audience and
- 9 their streaming grow because other people that were
- 10 listening to other stations found them. So there's
- 11 benefit to growing the audience which allows ability
- 12 to capture more revenue to pay their costs, from the
- 13 royalties to the bandwidth, et cetera.
- And then the very core business of why any
- 15 cooperative comes together is buying services in bulk
- 16 obviously lowers the cost.
- And my main concern in running a webcast
- 18 company like Live365 is to keep the cost of webcasting
- 19 down to where it allows for many more people to
- 20 participate in this business.
- 21 When I ran a terrestrial radio station, the
- 22 costs are millions of dollars to run an antenna and

- 1 the electric and all of that operation. I'm totally
- 2 excited about webcasting because, you know, I have
- 3 webcasters that can run a station for \$10 a month.
- 4 And if somebody can run a station for \$10 a month,
- 5 they can play Armenian music or folk or many other
- 6 types of music that terrestrial radio -- from
- 7 classical to jazz and whatever. It's not that the
- 8 terrestrial radio dislikes this music. It's just the
- 9 mass audience requirements to raise millions of
- 10 dollars in advertising to support those services are
- 11 not there with those kind of music segments.
- 12 And by aggregating stations and keeping their
- 13 costs low from Internet radio, you're opening the door
- 14 to having many more types of music on the air which
- 15 is, I think, our purpose of Live365 and one of the
- 16 benefits of aggregating them together.
- 17 Q Do you see benefits of aggregation to
- 18 copyright holders?
- 19 A Well, I think the one I just hit that's a
- 20 benefit to different types of broadcasters is shared
- 21 by the copyright owners. If only popular music -- if
- 22 only rock was on the radio, then the massive amounts

- 1 of the creative community, people that are creating
- 2 all kinds of different kinds of music would not have a
- 3 place to be heard. And so the exciting thing about
- 4 Internet radio is it's expanding the opportunity for
- 5 all kinds of artists and all kinds of music, not just
- 6 the six or seven genres that had been on terrestrial
- 7 radio.
- 8 So one of the benefits is access to the
- 9 airwaves -- in a sense, the Internet airwaves -- for
- 10 many, many more types of artists than were allowed
- 11 previously -- not allowed, but were previously
- 12 possible in the economics of terrestrial radio.
- Aggregating all the stations allows us to
- 14 generate revenue by selling this large package of
- 15 advertising that a single station could not sell. Any
- 16 of my individual webcasters could not sign up for
- 17 ValueClick or TargetSpot because they're bringing
- 18 2,000 hours a month and the TargetSpots don't want to
- 19 deal with them. But when I put 5,000 2,000-hour
- 20 stations together, I can go to TargetSpot and make a
- 21 deal so I can generate revenue for artists through
- 22 royalties.

- 1 And I think royalties -- if I'm an artist,
- 2 royalties is nice, sound recording royalties is nice,
- 3 but for most of my artists, they're probably not
- 4 hitting the \$10 minimum to receive a royalty check.
- 5 So -- and why -- we've talked earlier about
- 6 these agreements where they waive the royalties
- 7 because, first and foremost, the artist has to be
- 8 heard, and they can -- you can buy the download, you
- 9 can find out about the artist, you can buy a ticket to
- 10 one of their performances. And so artists benefit by
- 11 being heard and by having alternative revenue streams
- 12 besides just royalties. And they have a chance to
- 13 earn royalties.
- 14 And so I think that's one of the -- there's a
- 15 wider range for artists to participate, there are many
- 16 more artists, there's more chances for them to get
- 17 promotion, more chances to get revenue from royalties
- 18 and other sources.
- 19 MR. OXENFORD: Your Honor, I have no further
- 20 questions. The witness is available for
- 21 cross-examination.
- 22 CHIEF JUDGE SLEDGE: Any cross-examination?

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904
             MR. DeSANCTIS: Yes, Your Honor. Could I ask
 1
    that we take our morning recess before I start?
             CHIEF JUDGE SLEDGE: We've only been going --
 3
    all right. We'll recess ten minutes.
             MR. DeSANCTIS: Thank you very much, Your
 5
 6
    Honor.
 7
             (Whereupon, a short recess was taken.)
             CHIEF JUDGE SLEDGE: Thank you. We'll come
 8
    to order. Mr. DeSanctis?
10
                      CROSS-EXAMINATION
11
             BY MR. DeSANCTIS:
12
             Good morning, Mr. Floater.
             Good morning.
13
14
        Q
             You are the general manager of media at
   Live365, Inc.; is that correct?
16
             That's correct.
             And Mr. N. Mark Lam is the CEO of Live365,
17
    Inc.; is that correct?
18
19
       Α
             That is correct.
             MR. DeSANCTIS: May I approach the witness?
20
21
             Your Honors, what I have just handed out and
   what is before the witness is the sworn deposition
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- 1 testimony of Mr. Mark Lam, and I -- at this time I
- 2 would like to move for its admission into evidence. I
- 3 think it is perfectly admissible under the Federal
- 4 Rules of Evidence, the Federal Rules of Civil
- 5 Procedure, as well as the rules of this court.
- 6 The rules of this court, Rule 351.10 as well
- 7 as Federal Rule of Evidence 402 provide that all
- 8 evidence that is relevant and not unduly repetitious
- 9 or privileged shall be admissible. In turn, Your
- 10 Honor, Federal Rule of Civil Procedure 32(a)(3)
- 11 provides that an adverse party may use for any purpose
- 12 the deposition of a party or anyone who, when deposed,
- 13 was the party's officer, director, managing agent or
- 14 designee.
- 15 CHIEF JUDGE SLEDGE: That cite again.
- 16 MR. DeSANCTIS: That is Federal Rule of Civil
- 17 Procedure 32(a)(3). It is not hearsay, of course,
- 18 because it is the admission of a party opponent, and
- 19 admissions of a party opponent, when used against that
- 20 party -- which in this case is Live365 Inc. -- are not
- 21 hearsay. And finally, I would cite the court -- that,
- 22 of course, is from Rule of Evidence 801.

- 1 And I would cite the court, finally, to
- 2 5 Wigmore on Evidence, section 1415 at page 243.
- 3 Quote, every statement of an opponent may be used
- 4 against him as an admission without calling him. The
- 5 opponent's sworn statement, though called a
- 6 deposition, is no less an admission than any other
- 7 statement of his.
- 8 Here, the party is Live365. Mark Lam is
- 9 their CEO. The deposition was taken under oath. His
- 10 counsel was present and had the opportunity to ask
- 11 questions. I think under the rules of this court and
- 12 under the Federal Rules of Evidence as well as the
- 13 Federal Rules of Civil Procedure, the deposition is
- 14 admissible at this time.
- I'll note for the record that there is a
- 16 short redaction in it at which point terms that are
- 17 not relevant to this proceeding were discussed, and at
- 18 this time, I'd move for its admission.
- JUDGE ROBERTS: Where is that, Mr. DeSanctis?
- 20 MR. DeSANCTIS: It's just a couple of pages,
- 21 Your Honor, at page 151 -- I'm sorry, it's more than a
- 22 couple. It's 151 through 154. And there's a

- 1 two-and-a-half -- three-and-a-half-line redaction on
- 2 page 74. This is our exhibit --
- JUDGE ROBERTS: Are these redactions because
- 4 of statements made with respect to non-precedential
- 5 agreements?
- 6 MR. DeSANCTIS: Yes, they are, Your Honor.
- 7 We also have a short bench memo going over the rules
- 8 and arguments that I just made orally, if Your Honors
- 9 would wish to see it.
- 10 CHIEF JUDGE SLEDGE: Mr. DeSanctis, you've
- 11 heard me say before, so I'll bore you with repetition,
- 12 we don't dare suggest to counsel how they proceed.
- 13 Your expertise and compensation is supposed to greatly
- 14 exceed ours, and we would not make that presumption.
- MR. DeSANCTIS: If I may approach the bench,
- 16 Your Honor, I would like to hand Your Honors the
- 17 written bench memo that we prepared, the original of
- 18 which will be filed today in the clerk's office. I'm
- 19 not marking it as an exhibit because it's simply legal
- 20 argument.
- 21 CHIEF JUDGE SLEDGE: All right.
- MR. DeSANCTIS: Thank you, Your Honor.

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1	CHIEF JUDGE SLEDGE: Anything else?	
2	MR. DeSANCTIS: No, Your Honor.	
3	CHIEF JUDGE SLEDGE: Any response?	
4	MR. OXENFORD: Yes. Your Honor, we object to	
5	the admission of this testimony on cross-examination.	
6	SoundExchange is limited to examination relating to	
7	the matters provided on direct. We did not offer the	
8	direct statement of Mark Lam. The testimony that he	
9	may or may not have given at his deposition or I	
10	guess that he may have given at his deposition is	
11	irrelevant because his direct testimony is not here.	
12	Mr. Floater has not testified in any way as to the	
13	statements made by Mr. Lam at his deposition.	
14	We simply see no relevance to admitting	
15	deposition testimony of a witness that has not been	
16	offered by Live365 in evidence in this proceeding.	
17	CHIEF JUDGE SLEDGE: Mr. Malone?	
18	I'm sorry. Were you through.	
19	MR. OXENFORD: In addition, Your Honor,	
20	offering the entire deposition testimony of a witness,	
21	including all objections, including all matters that	
22	were deemed irrelevant or objected to as being	

- 1 irrelevant is, in addition, unduly prejudicial as well
- 2 as irrelevant. Thank you.
- 3 CHIEF JUDGE SLEDGE: If you offered a portion
- 4 of it, aren't you required to offer all of it?
- 5 MR. OXENFORD: Well, Your Honor, again, we
- 6 don't see that offering the entire deposition --
- 7 CHIEF JUDGE SLEDGE: That's not my question.
- 8 MR. OXENFORD: In the normal situation, a
- 9 deposition would be used to impeach a witness. It
- 10 would be used to show a witness that he had not made
- 11 certain statements. That's not what it's being used
- 12 for here. It's being used as evidence. And, at this
- 13 point, SoundExchange is not presenting its direct
- 14 case. They are cross-examining the witness of
- 15 Live365. The only witness before the court is
- 16 Mr. Floater. So putting in the examination of Mr. Lam
- 17 is irrelevant for that purpose.
- 18 CHIEF JUDGE SLEDGE: By failing to respond
- 19 twice, I'm assuming you're not willing to answer the
- 20 question?
- 21 MR. OXENFORD: Certainly, you would have to
- 22 put in the entire deposition if it was admissible so

- 1 that the entire context of the question was relevant.
- 2 CHIEF JUDGE SLEDGE: Mr. Malone?
- 3 MR. MALONE: If Your Honor please, the
- 4 Intercollegiate Broadcasters takes no position on
- 5 whether the exhibit is admissible or not. But if it
- 6 is admitted, then it should be admitted for all
- 7 purposes available to all parties and not just
- 8 admissible for use against the deponent.
- 9 CHIEF JUDGE SLEDGE: That's the way it was
- 10 offered as evidence.
- MR. MALONE: Thank you, Your Honor.
- 12 CHIEF JUDGE SLEDGE: Anything further,
- 13 Mr. DeSanctis?
- MR. DeSANCTIS: Just to respond briefly to
- 15 some of the points raised by Mr. Oxenford. I find it
- 16 remarkable, after having withdrawn Mr. Lam's
- 17 testimony, today for him -- for Mr. Oxenford to argue
- 18 that SoundExchange can't offer the deposition into
- 19 evidence per the federal rules unless we're -- I
- 20 believe the argument was unless I'm impeaching
- 21 Mr. Floater with it.
- I am not offering it to impeach the testimony

- 1 of Mr. Floater, which may or may not make sense under
- 2 the circumstances. I am offering it as evidence.
- 3 This is our opportunity to put it in as evidence.
- 4 They're the ones, after putting through our paces
- 5 deposing him, preparing our case against him, to have
- 6 withdrawn him at the last minute. And there may or
- 7 may not be an opportunity to put it in evidence in our
- 8 rebuttal case because, again, he's going to say it
- 9 would only be fair to rebut Mr. Lam's testimony which
- 10 has been withdrawn.
- 11 The rules are very clear that this is
- 12 admissible for any purpose. That's sort of the key
- 13 phrase in Federal Rule of Civil Procedure 32(a)(3),
- 14 not just for the purposes that Mr. Oxenford wants to
- 15 limit us to. So I stand on my prior statements.
- 16 JUDGE ROBERTS: Mr. DeSanctis, when did you
- 17 become aware that Mr. Lam was not going to testify?
- 18 MR. DeSANCTIS: That was this Saturday night
- 19 at about 9:30.
- JUDGE ROBERTS: p.m.?
- 21 MR. DeSANCTIS: p.m., yes. We received an
- 22 e-mail from Mr. MacDonald to that effect which was the

- 1 first any of us had heard.
- 2 CHIEF JUDGE SLEDGE: Do I correctly
- 3 understand your statement that the offer of this
- 4 exhibit at this time has nothing to do with beginning
- 5 your cross-examination of Mr. Floater and is unrelated
- 6 to your cross-examination of Mr. Floater?
- 7 MR. DeSANCTIS: I may use it in the
- 8 examination of Mr. Floater, but I wasn't offering it
- 9 at this time as impeachment for Mr. Floater's
- 10 testimony per se, which is what Mr. Oxenford said is
- 11 the only ground I can do it on, and I think that's
- 12 directly contravened by the federal rules. I am
- 13 simply offering it into evidence as an admission of a
- 14 party opponent, that party being Live365, Inc. This
- 15 is their statement that is evidence in chief.
- 16 CHIEF JUDGE SLEDGE: We'll recess, and it may
- 17 be -- if we're not able to come back before noon,
- 18 we'll notify you of that and tell you that we'll
- 19 recess for an hour.
- MR. OXENFORD: Your Honor, we'd offer the
- 21 opportunity to put in a reply brief to their testimony
- 22 as well -- or their briefing as well.

913 1 (Whereupon, a short recess was taken.) 2 CHIEF JUDGE SLEDGE: Thank you. We'll come to order. Notwithstanding Mr. DeSanctis' response, it 3 appears to us that this offer is not part of the 4 cross-examination of this witness and is something 5 separate from that and that cross-examination can 7 proceed. And anticipating that it might arise at some point soon, Live365 should present any response to the memorandum presented by SoundExchange by the beginning 10 of court tomorrow. At this time, the -- well, we'll defer ruling on the offer at this time. 11 12 BY MR. DeSANCTIS: 13 Mr. Floater, you discussed in your written testimony and on direct examination that Live365 has a broadcaster service and a webcasting service; is that 15 correct? 16 17 A broadcasting service and an Internet radio service, yes. 18 19 And you described the Internet radio service as that side of Live365's business by which Live365 21 actually transmits the performances of sound

recordings and other things over the Internet,

914 1 correct? 2 Ά Correct. And you describe the broadcaster service as 3 Q Live 365's provision of services, so to speak, to the Live365 webcasters; is that correct? 5 6 Α Yes. 7 And that includes storage space on Live365 servers, correct? 8 9 That includes -- yes. 10 These are the services that Live365 provides to its webcasters through what you call the broadcaster service? 12 13 You know, when you say to the Live365 broadcasters, Live365 provides hosting and broadcast services to number of broadcasters or webcasters. 15 all of them are in the Internet radio side of the company that I service, but somebody who is taking the 17 Live365 webcasting or broadcasting services can be 18 19 listed in my directory that I then try to generate advertising and subscription revenues, but they are 21 not required to. 22 CHIEF JUDGE SLEDGE: I'm very confused.

915 Broadcasting services are offered to webcasters? 2 THE WITNESS: Yes. 3 CHIEF JUDGE SLEDGE: In your earlier testimony, when you were saying broadcasting, I assumed you were talking about broadcasters. 5 is different than what I understood you to be talking about before? 8 THE WITNESS: My -- my apologies. To make a clarification, the act of streaming, whether it comes 10 from a satellite or an antenna or over IP, to me, 11 radio -- these are distribution technologies, but they 12 are all radio, they are all -- in my world, I consider 13 this all broadcasting. 14 So when I was referring to broadcast 15 services, I mentioned things like hosting and streaming and play list managers and ad insertion and e-commerce subscription managers. All of those type 17 of services that we provide to our webcasters I refer 19 to as broadcast services. But these are -- these are, you know -- for the clarification, Your Honor, I view these people as broadcasting. 21 22 JUDGE ROBERTS: And this is the side that you

- 1 described as being where you operate as an aggregator,
- 2 correct?
- 3 THE WITNESS: Both sides of the company
- 4 aggregates services. So on the -- what I had in my
- 5 statement as broadcast services, these hosting and
- 6 streaming services, are aggregated to lower their
- 7 cost. We buy bandwidth in 5 million-hour blocks
- 8 rather than in 2,000-hour blocks that an individual
- 9 webcaster would have to buy. So that -- the
- 10 aggregation of those services. When we develop ad
- 11 insertion technology, we provide it for all of the
- 12 webcasters, and so those services are all aggregated
- 13 to provide them cost-effective.
- And on my Internet radio side, putting all of
- 15 the audiences together, all the station content
- 16 together, allows me to sell advertising for the group
- 17 of them, so their revenue generation capabilities on
- 18 the Internet radio side are also benefiting from the
- 19 concept of aggregation.
- 20 CHIEF JUDGE SLEDGE: Mr. Floater, I
- 21 appreciate that it's difficult to change one's
- 22 mindset, but your unique definitions are very

- 1 confusing to everyone else here. So if you can direct
- 2 your terminology for broadcasting to apply to
- 3 broadcasters and webcasting to apply to digital
- 4 transmissions, it will be much more clear to those
- 5 that are listening to you.
- 6 THE WITNESS: I will try to do that. My
- 7 sincerest apologies.
- 8 BY MR. DeSANCTIS:
- 9 Q Mr. Floater, these -- I'm trying not to use
- 10 the word "broadcast" in order to not confuse the
- 11 record --
- 12 CHIEF JUDGE SLEDGE: That's what he calls
- 13 them.
- 14 BY MR. DeSANCTIS:
- 15 Q It's true, isn't it, Mr. Floater, that all of
- 16 the Live365 webcasters who appear on the Live365
- 17 website use these broadcaster services that you sell
- 18 them, correct?
- 19 A The stations that are in the Live365 Internet
- 20 directory, they -- some of them use all of the
- 21 services, these webcasting services that we provide,
- 22 all of them -- say all of them would use the streaming

- 1 services. Although I provide ad insertion, play list
- 2 management, the music licensing, not all of the
- 3 stations use those -- they all uses those services;
- 4 not all of them use those services from Live 365.
- 5 So some of our webcasters may go out and use
- 6 RCS, another company that provides play list managers,
- 7 and some of them may use Ando for their ad insertion
- 8 technology. But -- I provide those similar services,
- 9 but that's an offering the stations can take advantage
- 10 of or not.
- 11 JUDGE ROBERTS: Mr. Floater, what do you have
- 12 to take from Live365 in order to be -- there's got to
- 13 be basic things that you have to take from Live365.
- 14 THE WITNESS: The core thing that you take is
- 15 our streaming.
- JUDGE ROBERTS: Bandwidth.
- 17 THE WITNESS: The bandwidth that you come
- 18 through our service at this point.
- 19 JUDGE ROBERTS: And that's required of
- 20 everyone?
- 21 THE WITNESS: Yes.
- JUDGE ROBERTS: And that's the only thing

- 1 that is required of everyone? The other services that
- 2 you offer are optional?
- 3 THE WITNESS: Yes, I would say the other
- 4 services are optional. I would say the majority take
- 5 it because of the cost benefits, but I have broad --
- 6 webcasters that use a variety of other services, yes.
- JUDGE WISNIEWSKI: Mr. Floater, you confused
- 8 me, actually, now, because you talk about the folks
- 9 that are in the directory as being part of your
- 10 Internet radio service. And you talk about them --
- 11 that all of those that are in the Internet directory
- 12 use Live365 streaming services, is what you said.
- 13 THE WITNESS: The actual streaming of the
- 14 content from our servers to the audience, they all use
- 15 that, yes.
- JUDGE WISNIEWSKI: But at one point you
- 17 indicated that they may not get their license to
- 18 stream through Live365. Were you correct in that
- 19 statement?
- 20 THE WITNESS: When you refer to their
- 21 license, are you referring to music licensing, Your
- 22 Honor?

- 1 JUDGE WISNIEWSKI: Yes.
- THE WITNESS: Yes. They do not all secure
- 3 music license -- they do not all utilize the ASCAP,
- 4 BMI, SESAC and SoundExchange licensing of Live365.
- 5 Some of them are college radio stations that have
- 6 opted into the SoundExchange non-commercial
- 7 educational stations or other small webcaster
- 8 offerings that are available through SoundExchange.
- 9 So they do not have to use my licensing. Some of them
- 10 just use the Live365 streaming services.
- JUDGE WISNIEWSKI: But if you're streaming on
- 12 their behalf, you're the one transmitting, aren't you?
- 13 THE WITNESS: I'm the one transmitting, yes.
- JUDGE WISNIEWSKI: Under the law.
- 15 THE WITNESS: I am the one streaming the
- 16 transmissions, yes.
- 17 JUDGE WISNIEWSKI: Then it ought to occur
- 18 under your license, shouldn't it?
- 19 THE WITNESS: Well, I would ask -- I require
- 20 these stations to provide proof of certification that
- 21 they stream. If I see a number of stations in the
- 22 iTunes directory or on the SHOUTcast platform from

- 1 AOL, these stations listed in their directory stream
- 2 by their services, they do not even enter into the
- 3 royalty licensing that I know of. So all of those
- 4 stations are required to provide their own licensing.
- 5 And, similar to Live365, if a station comes
- 6 to me and, you know -- or if you go to -- if you go to
- 7 Stream the World, Stream the World or Stream Guys or
- 8 Akamai may provide the vast majority of streaming
- 9 going on. They provide the servers. They are doing
- 10 the transaction [sic] of the content to the audience.
- 11 None of those companies that I know of have any
- 12 royalty licensing.
- 13 JUDGE WISNIEWSKI: Well, in that case, are
- 14 those companies, and yourself when you act in that
- 15 manner, are they acting as an agent for the webcaster?
- 16 CHIEF JUDGE SLEDGE: I'm sorry. Which
- 17 companies?
- 18 JUDGE WISNIEWSKI: The stations that have
- 19 come to you.
- 20 MR. OXENFORD: Your Honor, if I just might --
- 21 the witness is not an attorney. To some degree, I
- 22 believe your questions ask for legal conclusions that

- 1 the witness may not be able to provide.
- 2 JUDGE WISNIEWSKI: That's fair. Thank you.
- 3 BY MR. DeSANCTIS:
- 4 Q Mr. Floater, we established that all
- 5 webcasters use at least some of your broadcast
- 6 services, correct?
- 7 A Yes.
- 8 Q The streaming services?
- 9 A Yes. And to -- for clarification for the
- 10 court, they use our webcast services.
- 11 Q Okay.
- JUDGE WISNIEWSKI: By the way, I have to
- 13 comment, Mr. Oxenford, in your opening statement --
- 14 essentially, the witness' testimony is contradicting
- 15 your opening statement. In your opening statement, I
- 16 had specifically asked you whether or not Live365 was
- 17 the -- the service that was responsible for streaming
- 18 and, therefore, was the license service that we were
- 19 talking about in this proceeding, and you had
- 20 indicated they were.
- 21 MR. OXENFORD: Your Honor, for those services
- 22 that do not separately license, yes, in fact, Live365

- 1 is the service that is relying on the statutory
- 2 license, just like --
- 3 JUDGE WISNIEWSKI: That is the only service
- 4 that we had before us in this proceeding. We do not
- 5 have these other services before us in this
- 6 proceeding.
- 7 MR. OXENFORD: That's correct.
- 8 JUDGE WISNIEWSKI: Okay. Thank you.
- 9 BY MR. DeSANCTIS:
- 10 Q Okay. Mr. Floater, so we established that
- 11 all of your Live365 webcasters use some of your
- 12 broadcast services which you've just called webcasting
- 13 services. Most of your -- of the Live365 webcasters
- 14 actually use many more of the broadcasting services
- 15 that Live365 offers, correct?
- 16 A Yes, they do.
- 17 Q And the webcasters pay Live365 for these
- 18 services, correct?
- 19 A Yes, they do.
- 20 Q And included in the fee that the webcaster
- 21 pays to Live365 is an approximation of the royalties
- 22 that each webcaster would owe to SoundExchange,

- 1 correct?
- 2 A Live365's business requires the coverage of
- 3 all the costs of webcasting, and that includes
- 4 streaming and hosting and technology and, in the
- 5 case -- royalties if they are using the webcasting --
- 6 if they are using the royalty licensing part of
- 7 Live365, then, yes, those -- their fees would be an
- 8 estimate of the use of that license.
- 9 Q And most of Live365's webcasters take
- 10 advantage of Live365's offer, so to speak, to pay the
- 11 royalties for them, correct?
- 12 A Yes.
- 13 Q So most of your webcasters are paying Live365
- 14 to pay the royalties to SoundExchange, correct?
- 15 A The -- I don't know if it's paying Live365 to
- 16 pay the royalties. They are paying for their
- 17 services. The royalties are resulting from streaming
- 18 of the performances to the audiences and, when that
- 19 transaction takes place, Live365 pays those royalties.
- 20 Q Well, hang on. But there are broadcaster
- 21 packages that you make available to your webcasters
- 22 that do not include Live365 paying the royalties,

925 correct? Α Yes. 3 Okay. And in those packages, the Live365 Q webcaster has to pay its own royalties to SoundExchange, correct? If they are using copyrighted content that 6 Α they do not own or have directly licensed. Isn't it true that Live365 actually requires a webcaster to purchase the level of service that includes Live365 paying the royalty if the webcaster is going to stream any music to which it doesn't own the license? 13 Live365 requires that all broadcasts have -they have secured the rights to their material, 15 whether they own it, they've licensed it somewhere else, they have a direct license with SoundExchange or with the copyright owner, or they use the Live365 17 license. 18 19 CHIEF JUDGE SLEDGE: The question was about 20 webcasting. 21 THE WITNESS: Webcasting, yes. 22 CHIEF JUDGE SLEDGE: Your answer was about

- 1 broadcasting.
- 2 THE WITNESS: Yes. Once again, my apologies.
- 3 CHIEF JUDGE SLEDGE: Answer the question as
- 4 he asks it.
- 5 THE WITNESS: Yes, the webcasters at Live365
- 6 that -- webcasts are required to have the rights to
- 7 webcast their performances. And whether they have the
- 8 license to do that because they own the content,
- 9 because they've directly licensed the content, because
- 10 they have an alternative license with SoundExchange or
- 11 they want to leverage the Live365 license and be in
- 12 the Live365.com license, they all are required to have
- 13 a license for the content.
- 14 BY MR. DeSANCTIS:
- 15 Q Isn't it true that the two -- that the two
- 16 packages you offer to webcasters are referred to by
- 17 Live365 on its website as the royalty included package
- 18 and the standard package? Correct?
- 19 A First of all, I do not run the broadcast
- 20 services of the company. And so I can give you some
- 21 comments and some general information by being in the
- 22 company and seeing some of this stuff, but I did not

- 1 design the packages or -- my role in the company is
- 2 the generation of advertising and subscription revenue
- 3 from the audiences that are streaming in our
- 4 Live365.com.
- 5 Q Well, you described the broadcast services in
- 6 your written testimony and in your direct, right?
- 7 A Yes. I know that the company offers those
- 8 webcast services to webcasters.
- 9 Q Perhaps it would help if I used an exhibit.
- MR. DeSANCTIS: If I may, Your Honor.
- 11 CHIEF JUDGE SLEDGE: Yes, sir.
- 12 BY MR. DeSANCTIS:
- 13 Q Mr. Floater, you're familiar with the Live365
- 14 website, correct?
- 15 A Yes, I am. Especially the components that
- 16 I'm responsible for of the genre listings and the
- 17 search engines and the players that I showed in my
- 18 materials, yes.
- 19 Q Right. So one of the exhibits to your
- 20 written testimony is a page from the Live365 website,
- 21 correct?
- 22 A From the -- if you go to the Live365 website,

- 1 it's divided into listening and broadcasting. And I'm
- 2 responsible for the listening side, yes.
- 3 Q I should clarify that the exhibit that is
- 4 Exhibit 2 to your written direct testimony, you
- 5 actually authored that web page, right? What appears
- 6 on the page, on the exhibit, is not actually how the
- 7 page appears on the website.
- 8 A The Exhibit 2, if I remember, was the actual
- 9 players that appear, and the only change I mentioned
- 10 is that I put a little red arrow of the "buy" button.
- 11 Q Okay. So you just described that, on the
- 12 Live365 website, there is a broadcaster button that a
- 13 user can go to, correct?
- 14 A A broadcaster tab, yes, uh-huh. And for the
- 15 purposes of this court, it would be -- it is meant to
- 16 be webcasts.
- 17 Q Okay. What has been marked as Trial -- as
- 18 SoundExchange Trial Exhibit 14 for identification at
- 19 this point is, in fact, page prints from the
- 20 Live365.com website, correct?
- 21 A Yes, it seems to be.
- MR. DeSANCTIS: Your Honor, at this point,

- 1 I'd like to move for the admission of SoundExchange
- 2 Trial Exhibit 14.
- 3 MR. OXENFORD: Your Honor, I'm not sure of
- 4 the relevance. This doesn't appear to be within the
- 5 scope of Mr. Floater's testimony, professional
- 6 services offered by Live365 to webcasters paying their
- 7 own royalties.
- 8 CHIEF JUDGE SLEDGE: Mr. DeSanctis?
- 9 MR. DeSANCTIS: Sure, Your Honor, in
- 10 paragraph 7 of the written direct testimony,
- 11 Mr. Floater describe what he calls there the broadcast
- 12 services, which is what we're talking about here. He
- 13 goes on to describe, at paragraph 10 and elsewhere in
- 14 his testimony, what their royalty payments to
- 15 SoundExchange are and what they are as a percentage of
- 16 their revenue.
- 17 And you'll see what here -- has shown is
- 18 where that revenue is actually coming from. And in
- 19 footnote 2 to his testimony on page 6, he states that
- 20 Live365 pays royalties for the streaming performances
- 21 by most of its webcasters under Live365's statutory
- 22 performance license. And I am probing how that works.

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1 CHIEF JUDGE SLEDGE: That was page 6? 2 MR. DeSANCTIS: I'm sorry. Yes, that was page 6, footnote 2, where the statutory performance license payments is directly discussed, and I think I 4 5 have a right to probe how that works. Particularly because Mr. Floater just testified that, although it's 7 in his testimony, it may not be his area of expertise within the company, I'm using a document to guide us through the question. 10 CHIEF JUDGE SLEDGE: Mr. Oxenford? MR. OXENFORD: Again, I don't think 11 Mr. DeSanctis has clarified the relevance of this to the witness' testimony or the issue that we're here to decide, the statutory webcasting where Live365 is paying for the webcasters that it streams. 15 evidence that Mr. DeSanctis is providing here is for 17 the professional broadcasters that pay their own 18 royalties as noted in footnote number 6. 19 MR. DeSANCTIS: No, that's actually 20 absolutely wrong, Your Honor. 21 CHIEF JUDGE SLEDGE: Well, that's all right. The witness has testified about that portion of

- 1 Live365's business -- that is, the broadcasting
- 2 service which he says, under his unique definition,
- 3 means services provided to webcasters. The exhibit
- 4 refers to the portion of Live365's business which is
- 5 broadcasting services. The objection is overruled.
- 6 The exhibit is admitted.
- 7 (SoundExchange Trial Exhibit Number 14 was
- 8 received into evidence.)
- 9 MR. DeSANCTIS: Thank you, Your Honor.
- BY MR. DeSANCTIS:
- 11 Q So, Mr. Floater, let me start -- page 1 of
- 12 SoundExchange Trial Exhibit 14 is a page from the
- 13 professional broadcasting services of Live365,
- 14 correct?
- 15 A Yes. If you're telling me that you pulled
- 16 this off the website, then that would be the page from
- 17 the website, yes.
- 18 Q The second -- the third paragraph of text
- 19 begins, Live365 offers full royalty licensing coverage
- 20 for SoundExchange, and then goes on. Do you see that?
- 21 A Yes, I do.
- 22 Q So it's true, is it not, that Live365 does,

- 1 in fact, offer the royalty licensing coverage for what
- 2 Live365 calls professional broadcasters?
- 3 A Yes.
- 4 Q Okay. I just wanted to clear that up before
- 5 we get into the document. And I asked you earlier,
- 6 you'll recall, that there are two categories of
- 7 packages that Live365 offers to its webcasters as part
- 8 of its broadcast service. One category Live365 refers
- 9 to as royalty included and the other it refers to as
- 10 standard, correct?
- 11 A If those are the terms, royalty included --
- 12 Q Why don't you look at the second to last page
- 13 of the exhibit. Do you see in the middle of the page,
- 14 "'Royalty included' listening hours"?
- 15 A Yes.
- 16 Q These are packages that Live 365 provides to
- 17 what it calls professional broadcasters which are
- 18 really webcasters, correct?
- 19 A Correct.
- 20 Q And these packages include the service by
- 21 which Live365 pays the broadcasters' performance
- 22 royalties to SoundExchange, correct?

- 1 A These webcasters that, when streamed through
- 2 Live365, the performances are counted and tracked for
- 3 licensing and payment to the ASCAP, BMI, SESAC and
- 4 SoundExchange, yes.
- 5 Q And if the webcaster does not want Live365 to
- 6 pay its performance royalties for it, it can choose
- 7 the standard -- one of the standard packages, correct,
- 8 which appear on the last page of the exhibit?
- 9 A That would be my understanding, yes.
- 10 Q Okay. And those rates for the standard
- 11 packages are less than the rates for the royalty
- 12 included packages, correct?
- 13 A The standard packages are based on the number
- 14 of simultaneous listeners that go to the stations.
- 15 Q Right.
- 16 A The other packages are based on the listening
- 17 hours to the station. So I -- you know, I don't know
- 18 if it's less, more. There's different prices based on
- 19 different services.
- 20 Q Well, the royalty included packages are based
- 21 on listening hours --
- 22 A Uh-huh.

- 1 Q -- So that the packages can be calibrated to
- 2 the number of listening hours in a particular -- that
- 3 a particular webcaster will stream through Live365's
- 4 service, correct?
- 5 A Yes. The broadcast team, if there is
- 6 additional costs for those services, then those -- I
- 7 would imagine the broadcast team is adding the pricing
- 8 to cover those costs as well.
- 9 Q Okay. And the more listening hours, the more
- 10 royalties that those listening hours are likely to
- 11 generate that would be owed to SoundExchange, correct?
- 12 A That -- yes.
- JUDGE WISNIEWSKI: Well, now I'm confused
- 14 again, Mr. Floater, looking at these numbers. Perhaps
- 15 you can look at them and explain them to me a little
- 16 better than what we've just went through. Let's look
- 17 at the royalty included number first on the first
- 18 page.
- 19 THE WITNESS: Uh-huh.
- JUDGE WISNIEWSKI: There's an introductory
- 21 rate of 107 for something called intro. I assume
- 22 that's short for introductory rate; is that correct?

- 1 THE WITNESS: I would believe that that's
- 2 what they are referring to, Your Honor.
- JUDGE WISNIEWSKI: If you turn the page,
- 4 you'll see there is a monthly intro rate for that up
- 5 to 64K, again, of \$75; is that correct?
- 6 THE WITNESS: Right.
- JUDGE WISNIEWSKI: And so that's a lower
- 8 number in the standard package for the intro?
- 9 THE WITNESS: Both intro packages are not
- 10 identical, but --
- JUDGE WISNIEWSKI: Well, that's the question
- 12 that I'm asking you, because if we go on, then, to
- 13 under the up to 64K, if we go up to, say, the large
- 14 category, you've got 297 for the royalty included and,
- 15 for the standard, you've got \$600. So in this case,
- 16 the standard is a higher price than the royalty
- 17 included. Do you see where I'm talking about?
- THE WITNESS: The 64K -- 64K for which?
- 19 JUDGE WISNIEWSKI: Large.
- 20 THE WITNESS: Large was 297 on royalty
- 21 included.
- JUDGE WISNIEWSKI: And if you turn to the

- 1 next page, it seems to be \$600 under the standard
- 2 package. So, under the standard package, it would
- 3 actually cost you more than under the royalty included
- 4 package. And I take it you're saying that's because
- 5 they just have different things in them; is that
- 6 correct?
- 7 THE WITNESS: Yes.
- 8 JUDGE WISNIEWSKI: So these two lines aren't
- 9 comparable?
- 10 THE WITNESS: Exactly.
- JUDGE WISNIEWSKI: Okay. Thank you.
- 12 BY MR. DeSANCTIS:
- 13 Q Now, Mr. Floater, separate from what Live365
- 14 calls its professional --
- JUDGE WISNIEWSKI: Well, perhaps we should
- 16 get some additional clarification. Can you tell me
- 17 why they're not comparable?
- 18 THE WITNESS: The -- I would say the first
- 19 difference is one is the amount of bandwidth that's
- 20 required for the two different packages. The
- 21 bandwidth cost of a large package for 5,000 hours is X
- 22 amount of cost. 5,000 hours you're streaming that

- 1 much.
- 2 The -- if I'm looking at the standard
- 3 package, there is no limit on the number of hours.
- 4 There is just that you could have 300 people at any
- 5 one time, and if you had 300 people 24 hours a day,
- 6 the amount of hours would be a lot more significant.
- 7 I would imagine that they -- they've measured
- 8 these kind of things for how much hours there are in
- 9 300 people and have tried to adjust the price to cover
- 10 their cost for that.
- JUDGE WISNIEWSKI: Thank you, sir.
- 12 I'm sorry, Mr. DeSanctis. I just thought it
- 13 would be useful to --
- 14 MR. DeSANCTIS: Obviously, no apologies
- 15 necessary.
- BY MR. DeSANCTIS:
- 17 Q Now, separate and apart, Mr. Floater, from
- 18 what Live365 calls its professional broadcast
- 19 services, what we've just been looking at, it also has
- 20 something they called their customer or consumer
- 21 broadcast services, correct?
- 22 A Correct.

- 1 Q Okay. And that differs from the
- 2 professionals in the sense that the consumer broadcast
- 3 services is for individuals, like you and me, correct,
- 4 whereas the professional services is for corporations
- 5 or radio stations or that kind of thing?
- 6 A The major difference, as it affects my area
- 7 of the company, is that the professional services want
- 8 to manage their own identity and control a lot of
- 9 their own imaging in the station, their own branding
- 10 in the station, and I do not get the opportunity to
- 11 generate revenues from advertising in those packages.
- 12 So a professional package ends up -- the cost
- 13 of broadcasting is the same whether you're a
- 14 professional, whether you're an individual or whether
- 15 you're a corporation. It's the same cost of
- 16 broadcasting.
- 17 In the consumer packages, those broadcasters
- 18 allow me to sell the advertising in their packages,
- 19 which helps cover that fixed cost of broadcasting and,
- 20 therefore, those packages can be priced less than if I
- 21 can't generate some of the revenue by selling their
- 22 advertising.

- 1 Q Okay. But the rates you charge for the
- 2 consumer broadcasting services also covers the
- 3 royalties generated by their webcasting that is owed
- 4 to SoundExchange, correct?
- 5 A The majority, if not all, of the consumer
- 6 broadcasters do leverage the Live365 SoundExchange
- 7 license for streaming.
- 8 Q In fact, all of the packages that you offer
- 9 to consumers come with it, correct?
- 10 A Yes.
- 11 Q I just showed you, Mr. Floater, what's been
- 12 marked as SoundExchange Trial Exhibit 15 for
- 13 identification purposes at this point. Do you see
- 14 that?
- 15 A I do.
- 16 Q This is a printout showing the broadcasting
- 17 packages that Live365 makes available to consumers,
- 18 correct?
- 19 A The personal broadcasting -- yeah, they're
- 20 separate, uh-huh. Yes, I believe this is.
- 21 Q On the second page of the exhibit, the first
- 22 row across the top shows that all of the packages you

- 1 offer to consumers involve Live365 paying the
- 2 royalties owed to SoundExchange and other PROs,
- 3 correct?
- 4 A That's what's checked here, yes.
- 5 Q Isn't it true also, Mr. Floater, that for
- 6 the -- for your webcasters, you require them to
- 7 purchase a package under which Live365 pays the
- 8 royalties to SoundExchange and other PROs even if
- 9 there's just -- if they play just one song containing
- 10 copyrighted music that the webcaster him or herself
- 11 doesn't own the copyright to?
- 12 A First of all, the separation of broadcast and
- 13 Internet radio aspects of the company was put into my
- 14 statement to clarify which part of the company and
- 15 which part of my role was as head of the media side,
- 16 the streaming. So you're asking many questions about
- 17 the design of the packages and the licensing that the
- 18 broadcast side of the company offers that you're
- 19 asking me to speculate from my general company
- 20 knowledge or what I'm being shown here about the
- 21 website.
- So I -- I will do my best to express what I

- 1 know about the situation, but I can't say with
- 2 certainty that the design of these certain packages or
- 3 anything for the price and that -- I'm explaining, you
- 4 know, from my general knowledge of the company, but I
- 5 didn't design these packages. I'm not responsible for
- 6 the contracts of the broadcasters or what services are
- 7 offered.
- 8 Q Let me show you an exhibit that may help you.
- 9 MR. DeSANCTIS: If I may, Your Honor.
- 10 BY MR. DeSANCTIS:
- 11 Q Mr. Floater, you've been shown what has been
- 12 marked for identification purposes as SoundExchange
- 13 Trial Exhibit 16. This also is a page printed out
- 14 from the Live365.com website, correct?
- 15 A I am not familiar, but it has a Live365 link
- 16 on the bottom which seems to state that's where it
- 17 came from, uh-huh.
- 18 Q Why don't you take a look back at Exhibit 14,
- 19 with which I think you were more familiar.
- 20 A Uh-huh.
- 21 Q If you look in the second to last page --
- 22 this is where we were looking before --

942 1 Α Right. 2 Q -- and it was the royalty included listening hour-based rates. And next to it is a -- the word 3 "explanation" in parentheses. Do you see that? 4 5 In -- on the Exhibit 14? 6 Q Uh-huh. In the middle of the page --7 Α Oh, yes, uh-huh. 8 Do you see that, "explanation"? 9 Ά Uh-huh. That's a hyperlink to something, right? 10 Yes. 11 12 And on the final page, next to the heading "standard" --13 14 CHIEF JUDGE SLEDGE: I'm sorry. I didn't understand that last question. You asked him if that 15 was a hyperlink. You made the statement that it is, and you said yes. Was that intended to be a question 17 and an answer? 18 19 MR. DeSANCTIS: I'm sorry. 20 BY MR. DeSANCTIS: 21 Is the word "explanation," which is underlined, a hyperlink to another page within the

943 Live365 site? I thought you told me that it was. It is, isn't it? Α This is not a web page that I can click, so I -- you know --6 Fair enough. Let's look at the next page. Q Next to the heading "standard listener-based rates" is also the word "explanation" in parentheses, correct? 9 Α Yes. 10 Q Okay. Now, let me turn your attention to 11 what's been marked as SoundExchange Trial Exhibit 16. 12 Α Okay. At the very top is the word "explanation," 13 correct? 14 15 Uh-huh. A 16 And there's two explanations. There's royalty included explanation and there's standard 17 packages explanation. Do you see that? 18 19 Α Yes, I do. 20 Okay. And you -- and this -- this is a printout of a page from the Live365.com website, 21 22 correct?

- 1 A You were telling me that it is.
- Q Well, do you have any reason to think that
- 3 this is not what it purports to be?
- 4 A No.
- 5 MR. DeSANCTIS: Your Honor, I would like to
- 6 move at this time for the admission into evidence of
- 7 SoundExchange Trial Exhibit 16 so that I can question
- 8 the witness on its specifics.
- 9 CHIEF JUDGE SLEDGE: Any objection to
- 10 Exhibit 16?
- 11 MR. OXENFORD: Your Honor, I don't believe
- 12 that this -- there is an objection. It's not been
- 13 authenticated. The witness doesn't know, beyond what
- 14 Mr. DeSanctis has told him, the origin of this
- 15 document.
- 16 CHIEF JUDGE SLEDGE: Any response?
- 17 MR. DeSANCTIS: Your Honor, this is the only
- 18 Live365 employee who is a witness in this case.
- 19 Live365 is the only commercial broadcaster in this
- 20 case. During his direct testimony, Mr. Floater
- 21 professed great facility with the Live365 website, not
- 22 only what's in his written testimony, which is the

945 exhibit that he prepared, which is a page from the Live365 website, but also, when asked about where advertising appears, he immediately said on the home page, and this page, and that page. He's clearly very familiar with the Live365 website. 6 He's the only witness that can authenticate the website, and his testimony contains discussion of the packages under which Live365 pays royalties for its webcasters. He's the only one that puts in that 10 testimony, and I think his identification of the 11 documents to date should suffice under the 12 circumstances. 13 CHIEF JUDGE SLEDGE: Especially given the hour, we'll review these before ruling. We'll recess 15 for one hour. 16 (Whereupon, at 12:11 p.m., a lunch recess was 17 taken.) 18 19 20 21 22

1 AFTERNOON SESSION	
(1:12 p.m.)	
3 CHIEF JUDGE SLEDGE: Thank you. We'll come	
4 to order.	
5 On the offer of Exhibit 16, the exhibit has	
6 not been authenticated. The objection is sustained.	
7 BY MR. DeSANCTIS:	
8 Q Mr. Floater, you are aware, are you not, that	
9 in 2007 these copyright royalty judges issued an order	
10 determining the rates that webcasters would pay	
11 SoundExchange for webcasting?	
12 A Yes, I am.	
13 Q It's also true, isn't it, that shortly after	
14 that decision came out, Live365 raised the rates that	
15 it charges its webcasters for what you've called the	
16 broadcast services, correct?	
17 A I don't believe the rates were changed	
18 shortly after. There was a long series of there	
19 was a long period of time immediately after where	
20 there were discussions going on with SoundExchange and	
21 other parties on negotiations. There were other	
22 hearings going on, and we knew the effect of raising	

- 1 rates on broadcasters. So it was my understanding
- 2 that the broadcast team waited a certain length of
- 3 time until maybe near the end of the year when they
- 4 actually changed some of the package pricing.
- 5 Q Okay. So -- fair enough. I said shortly
- 6 after --
- 7 A Right.
- 8 Q -- and that might not have been right. But
- 9 at some point after the CRJs issued their decision in
- 10 the last webcasting case, Live365 raised the rates
- 11 that it charges to its webcasters for its broadcasting
- 12 service, correct?
- 13 A I believe some of the packages had an
- 14 increase in rates. I'm not sure it was a standard
- 15 across-the-board raise. I'm not involved in setting
- 16 the broadcaster packages, as I explained.
- 17 Q And in fact, it wasn't just a coincidence of
- 18 timing, correct, that -- it was actually because the
- 19 webcasting rates went up that Live365 increased the
- 20 rates that it charged its webcasters for what you've
- 21 called the broadcast service, correct?
- 22 A There are a lot of costs involved in

- 1 webcasting, from streaming and hosting. There is a
- 2 revenue side to the webcasting business, and there is
- 3 a cost side to the webcasting business. And I know
- 4 the company had asked me, over the period, what was my
- 5 expectations of the advertising revenue and the
- 6 subscription revenue that I could generate for
- 7 operating -- for distributing this content to
- 8 audiences.
- 9 And so they took my information on the
- 10 revenue expectations and they had to look at how they
- 11 were going to cover the cost of the webcasting, which
- 12 included the bandwidth and the technology, et cetera.
- 13 And if there was a raise in the rates of broadcasting,
- 14 it was because the company cannot operate in a
- 15 money-losing situation.
- 16 So we -- if the rates were raised, it was to
- 17 cover costs based on the revenue that my forecast
- 18 showed that we could deliver from advertising,
- 19 et cetera, from the webcasting of the performances.
- 20 Q I actually don't think there was an answer to
- 21 my question, but forgive me --
- 22 A You were asking me if I understood -- sorry

- 1 to interrupt.
- 2 Q I asked a yes or no question, which was,
- 3 isn't it true that it was because the webcasting
- 4 statutory rates were increased by the last CRJs'
- 5 decision that Live365 raised the rates that it charges
- 6 its webcasters for what you've called the broadcast
- 7 services?
- 8 CHIEF JUDGE SLEDGE: You've answered that.
- 9 If you have any other part of your answer to give,
- 10 feel free to do it.
- 11 THE WITNESS: Yeah. I don't think it's a yes
- 12 or no question. You're saying, were the rates in the
- 13 packages specifically related to the cost of the
- 14 royalties? I'm saying it was specifically related to
- 15 the overall cost of webcasting.
- 16 CHIEF JUDGE SLEDGE: You don't need to repeat
- 17 what you've said.
- 18 BY MR. DeSANCTIS:
- 19 Q Do you recall when I took your deposition in
- 20 this case, Mr. Floater?
- 21 A Yes, I do.
- 22 Q I asked you if you knew that the rates that

- 1 Live365 charged its webcasters had gone up following
- 2 the Webcasting II rates coming out of the CRJs'
- 3 decision. Do you recall that?
- 4 A Yes.
- 5 Q And you said you recalled that the rates went
- 6 up, and it was after the CRJs decided the Web II
- 7 statutory rates, correct?
- 8 A Yes, it was after, uh-huh.
- 9 Q Then I asked you why. I asked you, wasn't it
- 10 because -- I'm sorry. Let me withdraw that and
- 11 rephrase.
- 12 I then asked you, wasn't it because of the
- 13 Web II increased rates that Live365 raised its rates
- 14 to its broadcasters? And you said you didn't know.
- 15 Do you remember that? You said it was a management
- 16 decision?
- 17 A As I said here, that's not my decision.
- 18 That's not my group.
- 19 Q And when I asked you whether, by management,
- 20 you meant Mr. Mark Lam, you said, that's right. Do
- 21 you remember that?
- 22 A I would have said that Mark Lam probably was

- 1 involved in the decision. I would have probably
- 2 stated in my deposition that the -- we have a
- 3 broadcast team, and the broadcast manager, Jason
- 4 Stoddard, would have been the one that was involved in
- 5 determining the rates and made a recommendation to
- 6 Mr. Lam. I don't think Mr. Lam is that detailed with
- 7 broadcaster fees to make his own decisions.
- 8 Q Are you saying that you don't think Mr. Lam
- 9 was involved in the decision at all or that it wasn't
- 10 his decision alone?
- MR. OXENFORD: Objection, Your Honor.
- 12 Mischaracterizing prior testimony.
- MR. DeSANCTIS: I'm asking which one it was.
- 14 CHIEF JUDGE SLEDGE: He's already answered
- 15 the question, but if you -- if you want to see if
- 16 there's a difference in his answer, go ahead.
- MR. DeSANCTIS: I'll withdraw the question,
- 18 Your Honor. I don't want to belabor that point.
- 19 BY MR. DeSANCTIS:
- 20 Q Would it surprise you, Mr. Floater, if, when
- 21 I asked Mr. Lam in his deposition the same question
- 22 that I just asked you, he had no trouble answering

- 1 that the rates that Live365 charges to its webcasters
- 2 were increased because of the increase in webcasting
- 3 rates due to the Web II decision?
- 4 A I don't know the thinking of Mr. Lam. I
- 5 would say that webcasting rates are the most
- 6 significant cost that we have in streaming of material
- 7 to the -- to the audiences. And so, in effect, an
- 8 increase in your most expensive cost would have had
- 9 a -- heavily impacted into the decision.
- 10 My earlier point was various packages were
- 11 changed for various reasons, and I am not aware, but
- 12 if the most expensive cost is webcasting rates, I'm
- 13 sure that had an effect on some of the package prices
- 14 that included that.
- Okay. So is that a yes to my question?
- 16 A I'm saying that I don't know the -- how
- 17 Mr. Lam thought about the issue.
- 18 Q But you think there might be other reasons
- 19 other than the Web II rates that might have been part
- 20 of the reason why Live365 raised the rates that it
- 21 charges its webcasters?
- MR. OXENFORD: Objection. Calls for

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1	speculation, Your Honor.	
2	CHIEF JUDGE SLEDGE: Mr. DeSanctis?	
3	MR. DeSANCTIS: I'm not asking him to	
4	speculate. I'm actually trying to clarify his answer.	
5	CHIEF JUDGE SLEDGE: He's already answered	
6	that question. Sustained.	
7	BY MR. DeSANCTIS:	
8	Q Mr. Floater, you don't know, do you, whether	
9	Live365's webcasters were ever told that the rates	
10	that Live365 charged them as part of the broadcasting	
11	services had gone up, at least in part due to the	
12	increase in the statutory webcasting rates, do you?	
13	A I'm not familiar with the communication that	
14	went out to the webcasters regarding any package	
15	pricing changes.	
16	Q I'll show you your testimony, your written	
17	direct testimony	
18	A Yes.	
19	Q ' that you discussed earlier today.	
20	A Uh-huh.	
21	Q You describe several changes that you made	
22	several corrections that you made in the testimony,	

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1	correct? Do you remember that?	
2	A Oh, the in the corrected testimony?	
3	Q Yes.	
4	A Yes, I do.	
5	Q One you said was a change in a dollar figure	
6	from	
7	A Nearly 1.5 to 1.3, yes.	
8	Q Right. And the remainder were legal	
9	conclusions. I think that's what you said; is that	
10	right?	
11	A Correct.	
12	Q In fact, what you took out is all the	
13	references where you said, in your initial testimony,	
14	that Live365 took measures to make sure that its	
15	webcasters were webcasting in a legal and statutorily	
16	compliant way, right? That's what you took out?	
17	MR. OXENFORD: Objection, Your Honor. It's	
18	outside the scope of the direct examination. We	
19	purposely took it out. We took it out because it	
20	called for a legal conclusion on behalf of the client,	
21	and the client is not an attorney the witness is	
22	not an attorney. Therefore, it's going to be asking	

- 1 information about legal conclusions that the witness
- 2 is not qualified to make.
- 3 CHIEF JUDGE SLEDGE: That's not the question
- 4 that was asked. Overruled.
- 5 BY MR. DeSANCTIS:
- 6 Q You can answer the question.
- 7 A Yes. I wouldn't be sitting in this courtroom
- 8 today if I, as an individual, did not feel that
- 9 Live365 and its services were being compliant with all
- 10 of the regulations of this court and the laws of the
- 11 webcasting. So it is my understanding, from the
- 12 notification of the copyright, that we were one of the
- 13 first companies to provide full census reporting of
- 14 all the performances to ensure the wide range of
- 15 artists were getting their reporting on.
- 16 We include performance complement checking.
- 17 We have software that monitors if the station is not
- 18 putting the name of the artist or -- et cetera. We do
- 19 not allow skipping of tracks to make sure that it's a
- 20 completely non-interactive service. And we follow the
- 21 other performance complement rules about the number of
- 22 songs from the same artist that can be played.

- 1 So when I wrote I have -- my understanding is
- 2 that Live365 follows the regulations required to be a
- 3 compliant broadcaster.
- 4 CHIEF JUDGE SLEDGE: I didn't hear you ever
- 5 answer the question. You gave a nice speech, but what
- 6 was the answer to the question?
- 7 THE WITNESS: The answer is -- why did I take
- 8 out --
- 9 CHIEF JUDGE SLEDGE: No, sir. Did you redact
- 10 those portions as he described?
- 11 THE WITNESS: Yes, I redacted those portions,
- 12 excuse me.
- 13 CHIEF JUDGE SLEDGE: And now that we've had
- 14 that long speech, I'm not sure what it was that -- how
- 15 do you describe what you redacted?
- 16 THE WITNESS: He asked me if I took out the
- 17 words "legally compliant," and --
- 18 CHIEF JUDGE SLEDGE: That the webcasters were
- 19 legally compliant.
- 20 THE WITNESS: Legally compliant. And I said
- 21 that I put in my statement we were --
- 22 CHIEF JUDGE SLEDGE: Well, please don't

957 1 repeat it. 2 THE WITNESS: -- compliant. Excuse me. BY MR. DeSANCTIS: 3 But, Mr. Floater, you know, do you not, that Q Live365 does not actually comply with all of the terms 5 of the statutory license? Objection, Your Honor. We're 7 MR. OXENFORD: not here to determine whether Live365, as an individual webcaster, has fully complied with any 10 particular regulation. There are other forums in 11 which those issues can be raised. We're here to set rates for the industry. Mr. Floater has been offered as a witness to discuss specific items which were contained in his direct case exhibit. This is beyond 15 the scope of the exhibit and irrelevant to the issues that we are deciding here today. 16 17 CHIEF JUDGE SLEDGE: Mr. Oxenford, that objection may have had some persuasion until the last 18 19 speech by the witness. It's overruled. 20 MR. DeSANCTIS: Thank you, Your Honor. 21 BY MR. DeSANCTIS: 22 0 You can answer the question.

- 1 A The question -- if you could repeat it,
- 2 please.
- 3 Q Is that you are aware, are you not, that
- 4 Live365 does not currently comply with the terms of
- 5 the statutory license for webcasting?
- 6 A It is my understanding -- I am not able, as a
- 7 lawyer, to understand the term "legally compliant" and
- 8 draw that conclusion and, therefore, I redacted my
- 9 statement to include [sic] those legal conclusions
- 10 that I am not in a position to make.
- 11 Q Okay. Let's break it down for you, then, and
- 12 I'll try to leave the legal conclusions out of it.
- 13 Live365 is required to pay SoundExchange a particular
- 14 per performance royalty, correct?
- 15 A Correct.
- 16 Q That is required by law, correct?
- 17 A Correct.
- 18 O And isn't it correct that Live365 does not
- 19 pay SoundExchange at that per performance royalty
- 20 required by law?
- 21 MR. OXENFORD: Objection, Your Honor. I
- 22 repeat the objection. This is outside the scope. Our

- 1 examination here today is not whether Live365 is
- 2 paying everything that it -- that's for another forum
- 3 to decide where not only can Mr. DeSanctis'
- 4 suggestions be put into evidence, but any defenses or
- 5 responses of the company could be placed into
- 6 evidence. That's not for this court to decide whether
- 7 a particular webcaster is legally compliant with all
- 8 its obligations under current SoundExchange rules.
- 9 CHIEF JUDGE SLEDGE: Mr. Oxenford, whether
- 10 one breaks the law or follows the law has a
- 11 substantial impact on the credibility of a witness.
- 12 The objection is overruled.
- 13 BY MR. DeSANCTIS:
- 14 Q Mr. Floater, can you answer the question?
- 15 A Live365 is paying -- is continuing to pay at
- 16 the 2005 royalty rates. My understanding -- I do not
- 17 see the checks that go out, but I understand from the
- 18 basic negotiations that the rates did not come out
- 19 until into 2007. So for 2006 we had to pay at those
- 20 rates.
- I myself participated in a number of
- 22 negotiations with SoundExchange where I was told that,

- 1 during the negotiations, we could continue to pay at
- 2 those rates and a settlement would be done and, when a
- 3 settlement was done, a true-up would be reached. I
- 4 understand, from my accounting department, that any
- 5 balance in the payments that are not being transferred
- 6 to SoundExchange currently are being set aside for
- 7 payment under the true-up.
- 8 And so I -- I am hoping in negotiations and
- 9 discussions with SoundExchange to arrive at a
- 10 conclusion to set rates for small webcasters and, at
- 11 that time, similar to the other companies that I was
- 12 in those discussions with, such as Pandora, will make
- 13 the true-up payment at the time that is decided.
- 14 Q Your testimony here is, if I understood you
- 15 correctly, is that you personally were told by someone
- 16 at SoundExchange that Live365 did not have to pay at
- 17 the rates set by law in the Web II proceeding?
- 18 A Yes.
- 19 Q By whom?
- 20 A I would have to say that was Michael Huppe.
- 21 Q He didn't tell you, did he, that Live365
- 22 would never have to pay the Web II rates, did he?

- 1 MR. OXENFORD: Objection. Your Honor, I
- 2 would just like to note a continuing objection to this
- 3 entire line. We've got the facts on the record now,
- 4 and now Mr. DeSanctis seems to be ready to go into
- 5 every aspect of every discussion concerning possible
- 6 settlement as well as issues of compliance. Again, I
- 7 think it's outside the scope of the direct testimony
- 8 and outside the issues before this court.
- 9 CHIEF JUDGE SLEDGE: Overruled.
- 10 BY MR. DeSANCTIS:
- 11 Q Withdraw the question. Mr. Floater, do you
- 12 remember when I asked you in your deposition about why
- 13 Live365 was not paying SoundExchange at the Web II
- 14 rates?
- 15 A If I would have said that, it was due to
- 16 negotiations ongoing with SoundExchange.
- 17 Q And do you recall that I asked you what was
- 18 the source of your understanding for that answer? Do
- 19 you recall that? Do you recall that? You don't
- 20 recall that?
- 21 A No.
- Q Okay.

962 Your Honor, if I may. 1 MR. DeSANCTIS: 2 BY MR. DeSANCTIS: Mr. Floater, do you see what is before you Q that's been marked for identification purposes as 5 SoundExchange Trial Exhibit 17? Yes. 6 Α 7 This is your deposition that was given in this case, correct? 9 Yes, that's correct. 10 Let me turn your attention to page 136 of the 11 deposition. And of course I'll remind you that 12 there's four pages on each of these pages that is part of the exhibit. I'm referring to small page 136. 13 I'd ask you to --Okay. Page 136, yes. Okay. 15 And on that page, I asked you what the source of your understanding was for your answer regarding 17 these ongoing settlement negotiations. Do you see 18 19 that? 20 Yes. 21 And you did not answer that you had been told Q anything like what you just testified to by Mr. Huppe,

- 1 correct?
- 2 CHIEF JUDGE SLEDGE: Where is the answer,
- 3 Mr. DeSanctis? I've gone down through two pages now
- 4 and I haven't seen it.
- 5 MR. DeSANCTIS: Just a moment, Your Honor.
- 6 That's exactly the point, Your Honor. There's --
- 7 CHIEF JUDGE SLEDGE: There's not an answer.
- 8 Is that your point?
- 9 MR. DeSANCTIS: The witness answered -- well,
- 10 if I may read it, the witness answered simply, after a
- 11 number of objections from counsel, that he's been
- 12 asked by management to prepare the previous proposals
- 13 per a request. There's nothing in that --
- 14 CHIEF JUDGE SLEDGE: What line are you
- 15 referring to, and what page?
- 16 MR. DeSANCTIS: I apologize, Your Honor. My
- 17 question to the witness is on line 19 of page 136.
- 18 CHIEF JUDGE SLEDGE: Right.
- 19 MR. DeSANCTIS: And scrolling down to
- 20 page 137, lines 10 through 12, the witness finally
- 21 gives a somewhat garbled answer that he was asked to
- 22 prepare it by management, and he nowhere said anything

- 1 about having simply been told this by Mr. Huppe.
- 2 MR. OXENFORD: Objection, Your Honor. It's a
- 3 different question. The question he answered was that
- 4 he had been told by Mr. Huppe that he didn't have to
- 5 pay at the current rates until after settlement.
- 6 Here, the question is, how did he know that settlement
- 7 discussions were still ongoing?
- 8 Those are different questions.
- 9 CHIEF JUDGE SLEDGE: Overruled. It's not a
- 10 different question. It's the same question, and the
- 11 witness does not give the source of that
- 12 understanding. His answer is, "I've been asked by
- 13 management to refresh and prepare the previous
- 14 proposals per request."
- 15 I'm not sure how that answers it, but that's
- 16 the answer he gives.
- 17 BY MR. DeSANCTIS:
- 18 Q Mr. Floater, you're aware, are you not, that
- 19 on May 28th, 2008 SoundExchange sent a notice of
- 20 non-compliance to Live365?
- 21 A No, I am not.
- MR. DeSANCTIS: If I may, Your Honor.

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1		BY MR. DeSANCTIS:	
2	Q	Mr. Floater	
3	А	Yes.	
4	Q	what's been I've shown you what's been	
5	marked for identification as SoundExchange Exhibit 18		
6	dated May 28th, 2008. Have you ever seen this letter		
7	before?		
8	А	No, I haven't.	
9	Q	Has this letter ever been discussed within	
10	Live365	when you were present?	
11	А	No.	
12	Q	Who is Steve Chang?	
13	А	Steve Chang his title here is manager,	
14	legal compliance. He is an office administrator at		
15	the Foster City office.		
16	Q	What does it mean that he's manager of legal	
17	compliance?		
18	А	The legal compliance activity, and Steve's	
19	role is	to monitor the software applications that we	
20	have to	ensure that stations in the performance	
21	compleme	ent are being followed and that notices of	
22	certific	ation of filing of SoundExchange licenses,	

- 1 et cetera, are being handled.
- 2 Q Is Mr. Chang the Live365 employee who is
- 3 responsible for sending appropriate royalties to
- 4 SoundExchange?
- 5 A Steve is not in the accounting department.
- 6 So when you say sending the payment, I'm not sure what
- 7 you mean by sending the payment. He would not be
- 8 preparing the checks or mailing a check or --
- 9 Q Okay. I didn't mean it that literally, but
- 10 paying appropriate royalties is part of legal
- 11 compliance at Live365, isn't it?
- 12 A I would assume that would be in his job
- 13 description, or that would be his role, yes.
- 14 Q And so on at least May 28th, 2008,
- 15 SoundExchange informed Steve Chang that Live365 had
- 16 been failing to pay appropriate royalties, doesn't it?
- 17 MR. OXENFORD: Objection, Your Honor.
- 18 Assumes a fact not in --
- 19 CHIEF JUDGE SLEDGE: Sustained.
- 20 BY MR. DeSANCTIS:
- 21 Q Mr. Floater, would it surprise you if Mr. Lam
- 22 was familiar with this letter?

- 1 MR. OXENFORD: Objection, Your Honor. Calls
- 2 for speculation.
- 3 CHIEF JUDGE SLEDGE: Overruled.
- 4 THE WITNESS: That would -- in speculation --
- 5 Mr. Lam did not discuss this letter with me. As the
- 6 CEO of the company, I would speculate that the legal
- 7 compliance manager brought it up to his attention.
- BY MR. DeSANCTIS:
- 9 Q And would it surprise you to learn that,
- 10 after this letter was brought to Mr. Lam's attention,
- 11 Live365 continued not to pay royalties at the rates
- 12 established in Webcasting II?
- MR. OXENFORD: Objection, Your Honor.
- 14 Irrelevant. Calls for speculation. And assumes facts
- 15 not in evidence.
- 16 CHIEF JUDGE SLEDGE: Mr. DeSanctis?
- 17 MR. DeSANCTIS: I don't think it actually
- 18 calls for speculation. I'm asking him if it was --
- 19 I'm asking if he would be surprised to learn that
- 20 fact, and he can say either yes or no.
- 21 CHIEF JUDGE SLEDGE: And you assume that it
- 22 was brought to Mr. Lam's attention. Objection

- 1 sustained.
- 2 BY MR. DeSANCTIS:
- 3 Q Mr. Floater, do you actually know whether
- 4 this letter was brought to Mr. Lam's attention?
- 5 A No, I don't.
- 6 Q Mr. Floater, you are aware, are you not, that
- 7 subsequent to May 28th, 2008 Live365 did not begin
- 8 paying SoundExchange at the rates required under the
- 9 Web II decision, correct?
- 10 MR. OXENFORD: Objection, Your Honor. Just
- 11 to note my continuing objection to this line of
- 12 questions.
- 13 CHIEF JUDGE SLEDGE: I don't know what a
- 14 continued objection is, Mr. Oxenford.
- MR. OXENFORD: It's an objection to each of
- 16 these questions as being outside the issues before
- 17 this court, outside the scope of the direct
- 18 examination, cumulative at this point, and beginning
- 19 to get unduly repetitious.
- 20 CHIEF JUDGE SLEDGE: Overruled for a short
- 21 time.
- 22 THE WITNESS: Could you repeat your question.

969 BY MR. DeSANCTIS: You're aware, are you not, that after May 28th, 2008, Live -- at no time did Live365 begin paying SoundExchange at the rates required under the Web II decision, correct? Α That is correct. Q Nor did it pay the mandatory true-up for 2006 and 2007, correct? I don't know about the -- I don't create checks to SoundExchange. I don't know the amount I know that the -- my understanding is the company is working with SoundExchange to try to come to a rate for small webcasters, and that the money that is not being paid, whatever amount is the

- 15 difference between the amount that is due against the
- full CRB rates and what the company has paid, has been
- 17 set aside for payment to SoundExchange.
- 1.8 MR. DeSANCTIS: If I may approach the
- witness -- I'm sorry, the bench first. 19
- 20 BY MR. DeSANCTIS:

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- 21 Mr. Floater, I've shown you what's been
- marked for identification purposes SoundExchange

970 Exhibit 19. Do you see that before you? 2 Yes, I do. This is a letter dated April 6, 2009 from 0 Kyle Funn of SoundExchange to Steve Chang, correct? 5 Α Yes, it is. Steve Chang is the manager of legal 6 0 compliance at Live365, correct? 8 Α Correct. 9 Okay. And as far as you know, isn't it true that following April 6th, 2009, there never came a 10 time at which Live365 began to pay SoundExchange at 11 12 the royalty rates set by the CRB in Web II? MR. OXENFORD: Objection, one more time, Your 13 14Honor, outside --15 CHIEF JUDGE SLEDGE: Repetitious. Sustained. 16 BY MR. DeSANCTIS: Mr. Floater, is it your position that 17 negotiations -- settlement negotiations with 1.8 19 SoundExchange are ongoing between Live365 and SoundExchange even today. 20

And that is the reason why you think Live365

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Yes, I do.

- 1 is justified in not paying the royalties required
- 2 under the Web II decision?
- 3 MR. OXENFORD: Objection, Your Honor. It's
- 4 beyond the scope of the direct examination. It's
- 5 calling for legal conclusions. It's also getting into
- 6 the settlement discussions that are being held between
- 7 the parties.
- 8 CHIEF JUDGE SLEDGE: Well, I'm going to
- 9 sustain the objection, but not for any of those
- 10 reasons. The witness has never said that Live365 is
- 11 justified in not paying the rates and following along.
- 12 The objection is sustained.
- MR. DeSANCTIS: That's very fair.
- 14 BY MR. DeSANCTIS:
- 15 Q It's your position, is it not, that the
- 16 reason Live365 has not been paying SoundExchange at
- 17 the rates required by law is because ongoing --
- 18 because negotiations with SoundExchange are ongoing?
- 19 A Yes, that's my understanding.
- MR. DeSANCTIS: If I may approach the bench,
- 21 Your Honor.
- 22 BY MR. DeSANCTIS:

- 1 Q Mr. Floater, what I put before you is a
- 2 document marked for identification purposes as
- 3 SoundExchange Exhibit 20. It is dated August 20,
- 4 2009. It is a two-page letter from Colin Rushing to
- 5 N. Mark Lam. Do you see this?
- 6 A Yes, I do.
- 7 Q This is the third notice -- this is entitled,
- 8 Re: Third notice of compliance [sic], Live365's
- 9 webcasting service, correct?
- 10 A Correct.
- 11 Q Were you ever shown this letter, Mr. Floater?
- 12 A No, I was not.
- 13 Q Do you know if Mr. Lam ever received this
- 14 letter?
- 15 A No, I do not.
- 16 Q Let me turn your attention to page 2 of the
- 17 exhibit. It's double-sided -- or some copies are
- 18 double-sided. Okay. Yours is not, I apologize.
- 19 A Okay.
- 20 Q At the very top, the first full sentence
- 21 says, "We have never acceded to Live365's decision to
- 22 flout rates and terms."

- 1 Do you see that?
- 2 MR. OXENFORD: Objection, Your Honor.
- 3 Irrelevant. Immaterial. Hearsay. Outside the scope
- 4 of direct evidence. Cumulative and repetitive.
- 5 CHIEF JUDGE SLEDGE: Mr. DeSanctis?
- 6 MR. DeSANCTIS: Your Honor, this is a
- 7 document that was sent to Mr. Lam, that Mr. Lam
- 8 testified in his deposition about having received and
- 9 read this document and his reaction to it and whether
- 10 it was to come into compliance with the law or not.
- Mr. Floater has testified as to why Live365
- 12 has not been paying the rates required by law. One of
- 13 the reasons he gave was that Mr. Huppe told him
- 14 something. That statement did not appear in
- 15 Mr. Floater's deposition.
- 16 Then he says there were ongoing negotiations,
- 17 and this document is critical to proving that the
- 18 witness' statement is simply wrong. And it would have
- 19 come in through Mr. Lam. And for the counsel to
- 20 object to its admission into evidence when it is a
- 21 letter addressed to Mr. Lam is remarkable when the
- 22 witness is testifying in ways that is patently

974 impeached by this document. 1 2 CHIEF JUDGE SLEDGE: Objection sustained. 3 BY MR. DeSANCTIS: Mr. Floater, are you aware that SoundExchange Q 5 informed Mr. Lam that negotiations were over? Not only am I not aware, it would come as a 6 Α complete surprise to me. You should have before you what's been marked as SoundExchange Exhibit 13. 10 Α Okay. 11 This is the deposition of Mark Lam. I would direct your attention and ask you to read to yourself the very bottom, the last question asked by Mr. DeSanctis on page 100. This is deposition page 100, meaning small page 100. 15 16 Did you request I read page 100? 17 MR. OXENFORD: To yourself. 18 BY MR. DeSANCTIS: 19 To yourself. The very last question that I asked -- that Mr. DeSanctis asks, and I'd also like you to read pages 101 and 102. 22 You testified a minute ago that you would be

- 1 shocked to learn that SoundExchange ever informed
- 2 Live365 that negotiations were over. Do you remember
- 3 that?
- 4 A Yes.
- 5 Q But you now know that Mr. Lam received the
- 6 letter dated August 20, 2009 marked for identification
- 7 as Exhibit 20, correct?
- 8 MR. OXENFORD: Objection, Your Honor. I'm
- 9 not sure how -- it calls for a fact not in evidence,
- 10 that Mr. Floater knows what Mr. Lam was told.
- 11 CHIEF JUDGE SLEDGE: Mr. DeSanctis.
- MR. DeSANCTIS: Your Honor, at this time,
- 13 then, I would renew my motion to move Exhibit 13 into
- 14 evidence.
- 15 CHIEF JUDGE SLEDGE: Motion is denied.
- 16 Objection sustained.
- 17 BY MR. DeSANCTIS:
- 18 Q Mr. Floater, when you prepared your written
- 19 testimony and described what you refer to there as the
- 20 benefits of aggregation, you discussed some of the
- 21 benefits that, in your opinion -- the alleged benefits
- 22 that, in your opinion, Live365 confers on

- 1 SoundExchange, correct?
- 2 A Yes.
- 3 Q Did it enter into your analysis, in writing
- 4 that testimony, that Sound -- that Live365 was not
- 5 paying -- has never paid SoundExchange at the rates
- 6 required by the Web II decision?
- 7 A The payment is another question that is in
- 8 discussion with SoundExchange. The benefit I was
- 9 referring to to SoundExchange was, instead of having
- 10 7,000 Excel spreadsheets come in of performances that
- 11 they have to track and figure out, that we took care
- 12 of all of that reporting and management and compliance
- 13 and provided that as a single report to SoundExchange.
- So I was referring to those things. And we
- 15 collected the money from the webcasters and
- 16 advertising and made a single payment to SoundExchange
- 17 for royalties. And I felt these were extreme benefits
- 18 to a company like SoundExchange, instead of having to
- 19 deal with 7,000 individual webcasters to try to
- 20 collect and report.
- 21 So the variance was subject to another
- 22 discussion. The benefit to SoundExchange remains the

977 same from my statement. 2 CHIEF JUDGE SLEDGE: Do you need him to state 3 the question against, since you didn't answer it? 4 THE WITNESS: Excuse me. Yes, that would be 5 helpful. BY MR. DeSANCTIS: 6 7 Q The question, Mr. Floater, was whether you considered the fact that Live365 has never been paying SoundExchange at the rates required in the Web II decision when you prepared your testimony concerning 11 the alleged benefits that Live365 confers on SoundExchange? 12 13 No, that -- that was not considered. 14 Q You just testified in your answer, did you 15 not, Mr. Floater, that one of the things, in your opinion -- one of the benefits, in your opinion, that 17 Live365 does confer on SoundExchange is one 18 consolidated report to royalty payment? 19 Α Yes. 20 MR. DeSANCTIS: If I may approach, Your 21 Honor. 22 BY MR. DeSANCTIS:

- 1 Q Mr. Floater, this is one of the reports
- 2 called a statement of account, one of those
- 3 consolidated reports that Sound -- that Live365 sends
- 4 to SoundExchange, correct?
- 5 A That's -- again, I've never seen this, but
- 6 this seems to be one of the reports where all of the
- 7 aggregated performances are provided, yes.
- 8 Q Is that Steve Chang's signature on page 2?
- 9 A I never saw Steve's signature, or I never
- 10 asked him to sign any document, but it would be my
- 11 assumption that that's Steve's signature because his
- 12 name is underneath it.
- MR. DeSANCTIS: Your Honor, at this time, I
- 14 would like to move for the admission of SoundExchange
- 15 Exhibit 21.
- 16 CHIEF JUDGE SLEDGE: Any objection to
- 17 Exhibit 21.
- 18 MR. OXENFORD: Yes, Your Honor. This
- 19 document has not been authenticated. It's irrelevant
- 20 and immaterial to the willing buyer/willing seller
- 21 determination. It's outside the scope of the direct
- 22 testimony. And I see no reason that it should be

- 1 admitted.
- 2 CHIEF JUDGE SLEDGE: The document has not
- 3 been authenticated. The objection is sustained.
- 4 BY MR. DeSANCTIS:
- 5 Q Mr. Floater, if I could direct your attention
- 6 to line 14 and 15 in the chart contained on Exhibit 21
- 7 that's in front of you.
- 8 A The statement of account?
- 9 Q Uh-huh. Do you have it in front of you?
- 10 A Yes, I do.
- 11 Q The exhibit contains a per play rate on those
- 12 lines, correct?
- 13 A Yes.
- 14 Q And that was not the rate that was in effect
- 15 in 2009, correct?
- MR. OXENFORD: Objection, Your Honor.
- 17 Repetitive. Cumulative. Outside the scope of the
- 18 direct examination. Irrelevant and immaterial. We've
- 19 been through this over and over. The witness has
- 20 already said what Live365 -- what rate they're paying
- 21 at and why they're paying at it. We've been going at
- 22 it for about an hour now on exactly that same

- 1 question. I don't know how many different times we
- 2 need to get it into the record.
- 3 CHIEF JUDGE SLEDGE: Sustained.
- 4 BY MR. DeSANCTIS:
- 5 Q Mr. Floater, when you were preparing your
- 6 direct testimony in this case and you were writing
- 7 about the benefits that Live365 confers on
- 8 SoundExchange as an aggregator, did you consider the
- 9 fact that Live365 sends falsified reports to
- 10 SoundExchange?
- MR. OXENFORD: Objection, Your Honor.
- 12 Argumentative and asked and answered, as well as
- 13 irrelevant, immaterial, repetitious and cumulative.
- 14 CHIEF JUDGE SLEDGE: Where does it establish
- 15 that the reports submitted by Live365 are falsified?
- MR. DeSANCTIS: I'm simply asking the witness
- 17 if he considered that in preparing his written direct
- 18 testimony.
- 19 CHIEF JUDGE SLEDGE: That being a fact, then
- 20 the objection is sustained.
- 21 BY MR. DeSANCTIS:
- 22 Q Mr. Floater, let me ask you one or two more

- 1 questions about what's been identified as
- 2 SoundExchange Exhibit 21. You don't know who -- I'm
- 3 sorry. Let me back up.
- We were looking a minute ago at the per play
- 5 rate that's contained in lines 14 and 15. Do you see
- 6 that?
- 7 A Yes.
- 8 Q Specifically, the per play rate contained in
- 9 line 15, you don't know who included that rate on this
- 10 document, do you?
- 11 A No.
- 12 Q Okay. You don't know if it was SoundExchange
- 13 or someone at Live365?
- 14 A I answered that I did not know who put
- 15 these -- who prepared this or if this is a form off
- 16 the website of SoundExchange or something that was
- 17 created here. I had not seen this form.
- MR. DeSANCTIS: If I may, Your Honor.
- 19 BY MR. DeSANCTIS:
- 20 Q I'm showing you, Mr. Floater, what has --
- 21 sorry.
- I've shown you, Mr. Floater, what has been

- 1 identified as SoundExchange Exhibit 22. Do you
- 2 recognize this as a statement of account that is
- 3 available -- that was available on SoundExchange's
- 4 website in 2009?
- 5 A No, I don't.
- 6 Q Mr. Floater, you have an MBA, correct?
- 7 A I do.
- 8 Q And you have occasion from time to time to
- 9 review Live365 financial documents, correct?
- 10 A Some of the financial documents of the
- 11 company, yes.
- 12 Q Do you recall at your deposition I showed you
- 13 a document called an eight-year financial historical
- 14 trend and comparison?
- 15 A Yes.
- 16 Q You're also familiar, are you not, with a
- 17 similar document, Live365 five-year financial
- 18 historical trend and comparison?
- 19 A I remember some documents with some columns
- 20 of numbers and things. So if you want to show me the
- 21 ones you think -- you're referring to, I'll be happy
- 22 to see if they're the documents that I had seen at the

983 deposition. 1 2 Sure. MR. DeSANCTIS: If I may, Your Honor. BY MR. DeSANCTIS: 5 Q Mr. Floater, I've shown you what's been premarked as SoundExchange Exhibit 24, correct? 7 Α Yes. Do you recall discussing this document with me at your deposition? 10 A Yes. 11 And do you recall that, at your deposition, 12 you said that you had seen it prior to the deposition, 13 correct? 14 Α Yes. 15 This document was created by Live365; is that correct, Mr. Floater? 16 17 Yes, I believe this was created by the Live365 accounting department. 18 19 And you're referring, when you say that --Q I'm sorry my question wasn't clear -- to what's been 20 marked as SoundExchange Exhibit 24, correct? 21 22 Α Yes.

984 MR. DeSANCTIS: Your Honor, I'd like to move 1 for admission of SoundExchange Exhibit 24 into evidence. 3 CHIEF JUDGE SLEDGE: Any objection to 4 Exhibit 24? 5 6 MR. OXENFORD: No objection, Your Honor. 7 we would ask that the protective order apply. These are internal financial documents produced to SoundExchange under the protective order, and they 1.0 were marked as restricted documents during the course of the deposition and during the course of discovery. 12 CHIEF JUDGE SLEDGE: Without objection, it's admitted. 14 (SoundExchange Trial Exhibit Number 24 was received into evidence.) 15 16 CHIEF JUDGE SLEDGE: Response to the motion 17 to apply? 18 MR. DeSANCTIS: I have no objection to the motion, Your Honor. 19 20 CHIEF JUDGE SLEDGE: The motion is granted. 21 BY MR. DeSANCTIS: 22 Q Mr. Floater -- I'm sorry.

985 MR. DeSANCTIS: Your Honor, if I may 1 approach. BY MR. DeSANCTIS: Mr. Floater, I'm showing you what's been 4 Q marked as SoundExchange Trial Exhibit 23 for identification. Do you recognize this as a Live365 five-year financial historical trend and comparison? 8 Α Yes. In fact, this has the same information as Exhibit 24, but for years '04 through the first nine 10 months of fiscal year 2009 as opposed to from '02 11 through the first nine months of fiscal '09, correct? 13 Correct. MR. DeSANCTIS: Your Honors, I would like to move for the admission of SoundExchange Trial Exhibit 23 into evidence. 17 CHIEF JUDGE SLEDGE: Any objection to 18 Exhibit 23? 19 MR. OXENFORD: No objection, Your Honor. 20 CHIEF JUDGE SLEDGE: Without objection, it's admitted. 21 22 (SoundExchange Trial Exhibit Number 23 was

986 received into evidence.) 2 MR. OXENFORD: Your Honor, we would ask that 3 the protective order be applied to this document for the same reasons as the prior document. This is 5 internal more detailed corporate financial information Live365 has not routinely made to the public, 7 competitors or anything of the sort. 8 CHIEF JUDGE SLEDGE: Any objection? 9 MR. DeSANCTIS: No, Your Honor. 10 CHIEF JUDGE SLEDGE: Without objection, the 11 motion is granted. 12 JUDGE WISNIEWSKI: Mr. DeSanctis, if these contain exactly the same data as the other prior 13 exhibit, why do we need both? 15 MR. DeSANCTIS: Honestly, it's only because the second one that was introduced is much easier to 17 read. 1.8 JUDGE WISNIEWSKI: That's a matter of opinion. Okay. Thank you. 19 20 MR. DeSANCTIS: Fair enough. 21 BY MR. DeSANCTIS: 22 Q Mr. Floater, I'd like to direct your

- 1 attention to SoundExchange Trial Exhibit 23. Okay?
- 2 A Okay.
- 3 Q Now, recall earlier that we -- earlier today
- 4 we were discussing the fact that Live365 provides what
- 5 you called broadcast services to the Live365
- 6 webcasters, correct?
- 7 A Yes.
- 8 Q And Live365 gets paid for those services by
- 9 the webcasters, correct?
- 10 A Yes.
- 11 Q That revenue that Live365 gets paid by its
- 12 webcasters for what you've called the broadcast
- 13 services is contained in Trial Exhibit --
- 14 SoundExchange Trial Exhibit 23 under the heading
- 15 "Broadcast services" under "Revenue," correct?
- 16 A Yes, it is.
- 17 Q Okay. That revenue is not included in the
- 18 category below entitled, "Internet radio network,"
- 19 correct?
- 20 A Correct.
- 21 Q Under the heading "Internet radio network" --
- 22 do you see that heading?

988 1 Yes. 2 -- Live365 revenues are divided into Q subscription and advertising, correct? Α Subscription, advertising and other. 5 And other. Thank you. So subscription, that's revenue that Live365 receives from its customers that have subscription to 7 the ad-free webcasting service, correct? It is the subscription of audience members listening to the Internet radio that pay for the -- a 11 subscription service. Yes -- I'm just wanting to make sure, when you say customers of Live365, these are 12 audience members that pay to support their stations 13 and hear the station without advertising. 15 How about if we call them listeners --16 Listeners. 17 -- as opposed to your webcasters? Okay. 18 Α Yes. And under "Advertising" is the revenues that 19 Live365 collects not from subscription, but from advertisers for ads placed on the free Live365 21 22 service, correct?

- 1 A That is the number of the price of the orders
- 2 prior to any network fees we were talking about
- 3 earlier. That is the gross ad order that the
- 4 advertising agency secured.
- 5 Q That's your advertising revenue, correct?
- 6 A Yes.
- 7 Q Now, if you go down past revenues, the first
- 8 item is, "Direct cost of sales," and under that is the
- 9 heading "DSRP." DSRP stand for digital sound
- 10 recording performance, correct?
- 11 A Yes.
- 12 Q So here this document records the royalties
- 13 that Live365 owes to SoundExchange, correct?
- 14 A This -- the DSRP does -- records the
- 15 liability for the sound recording performances for the
- 16 streaming of the performances to the audience, yes.
- 17 Q And it records that liability at the Web II
- 18 rates established by the CRJs, correct?
- 19 A Yes, it does.
- 20 Q So that does not record what Live365 pays to
- 21 SoundExchange in royalties, correct?
- 22 A That is correct. That is the amount that

- 1 Live365, in combination, have paid to SoundExchange
- 2 and set aside following true-up activity following
- 3 settlement.
- 4 Q And if I could draw your attention, then,
- 5 down past "Total cost and expenses" to the line
- 6 EBITDA. Do you see that?
- 7 A Yes, I do.
- 8 Q So the EBITDA on this document is calculated
- 9 under the assumption that Live365 is accruing at the
- 10 per performance royalty rates established by the CRB
- 11 in Web II, correct?
- 12 A Correct.
- 13 Q That EBITDA line is not calculated based on
- 14 what Live365 has actually been paying to
- 15 SoundExchange?
- 16 A Correct.
- 17 Q And that EBITDA number has been positive in
- 18 all of the last four years, right, fiscal '06, '07,
- 19 '08 and '09?
- 20 A The number here is positive through
- 21 June 2009. If you looked at our current financial
- 22 statement, in the last months --

991 CHIEF JUDGE SLEDGE: Are you answering the 1 question? 2 3 THE WITNESS: -- it has been negative. The -- it's not the last four years. It's 4 through June '09. 5 6 CHIEF JUDGE SLEDGE: The question was the 7 last four years? I believe you're right. interrupted you inappropriately. Did you finish your answer? 10 THE WITNESS: Yes. Thank you, Your Honor. BY MR. DeSANCTIS: 11 12 Mr. Floater, in addition to the financial statements that we have been looking at that are 13 Exhibits 23 and 24, Live365 maintains balance sheets, 15 correct? 16 Α I would imagine they maintain balance sheets, 17 yes. 18 MR. DeSANCTIS: May I approach, Your Honor? 19 BY MR. DeSANCTIS: 20 I put in front of you, Mr. Floater, what has 21 been marked as SoundExchange Trial Exhibit 25 for 22 identification purposes. Do you see that?

992 I do. 1 2 This document was produced from Live365, correct? This is the first time I've seen a balance sheet for the company, so I assume it is. 5 appreciate getting a copy. 7 Do you recognize this as a Live365.com balance sheet? I've never seen a Live365 balance sheet. I am -- first of all, I am not in the corporate headquarters. I'm in another thing. I don't deal with the investors. And so I have been left out of the discussions of investment and cash and banking. 14 MR. DeSANCTIS: Your Honor, I'm going to go ahead and move for the admission of SoundExchange 15 Trial Exhibit 25 into evidence. 17 CHIEF JUDGE SLEDGE: Any objection to 18 Exhibit 25? 19 MR. OXENFORD: Yes, Your Honor, we would This has not been authenticated by the 20 21 witness. 22 MR. DeSANCTIS: Might I respond?

- 1 CHIEF JUDGE SLEDGE: Yes.
- 2 MR. DeSANCTIS: Your Honor, at this point --
- 3 Mr. Oxenford stood up at this podium in his opening
- 4 statement and he said, I quote, we have opened our
- 5 books to the court. We have not redacted our
- 6 financial statements. We provided operating
- 7 statements for the company to show what really
- 8 webcaster costs and revenues are in the marketplace.
- 9 And he goes on to explain to the court that
- 10 that is the centerpiece of Live365's case, Live365's
- 11 arguments in this case, that they have opened their
- 12 financial books and have not held anything back.
- JUDGE ROBERTS: Apparently, he's changed his
- 14 mind, Mr. DeSanctis.
- MR. DeSANCTIS: Well, he's changed his mind,
- 16 obviously, about whether to put on Mr. Lam, but
- 17 Mr. Floater is still up here talking about declining
- 18 ad revenues, talking about declining subscription
- 19 revenues, which I would argue, based on the documents
- 20 that have already been submitted into evidence, is not
- 21 true. And their expert relies on the -- their expert,
- 22 who we're going to hear from tomorrow, relies on

- 1 Live365's financial information and their financial
- 2 data.
- 3 The fact that Live365's whole case is still
- 4 based on their financial data, when now -- or their
- 5 financial condition -- put it that way -- their
- 6 financial condition, I really think it pushes the
- 7 envelope for Mr. Oxenford to be objecting to Live's
- 8 financial documents at this time, particularly when
- 9 this is the only witness we're ever going to have from
- 10 Live365.
- I would note that this court's rules provide
- 12 that documents can be offered into evidence without a
- 13 supporting witness for good cause shown. That is
- 14 37 CFR 351.10(a). I think, based on the way this case
- 15 has played out and the way Live365 still is putting in
- 16 their case through Mr. Floater and through -- we'll
- 17 hear from Mr. Fratrik tomorrow, I would submit that
- 18 good cause has been shown for this document to come in
- 19 even without a supporting witness.
- JUDGE ROBERTS: You said that there's no
- 21 witness to put this information in unless it is
- 22 Mr. Floater, but at the same time you acknowledge that

- 1 Dr. Fratrik's model -- one of his models does attempt
- 2 to incorporate the financial information of Live365.
- 3 So which is it?
- 4 MR. DeSANCTIS: And I apologize if I spoke
- 5 loosely. Dr. Fratrik's theories are based on two
- 6 things. Number one, they're based on the financial
- 7 condition of Live365 in the marketplace as an
- 8 aggregator --
- 9 JUDGE ROBERTS: Right, so he's going to make
- 10 those assertions.
- 11 MR. DeSANCTIS: -- and as a webcaster.
- 12 That's right. And his testimony is
- 13 explicitly based on certain financial documents. Now,
- 14 I don't know if Mr. Fratrik has ever seen this balance
- 15 sheet, but this is a balance sheet that was produced
- 16 by Live365. It has the Live365's Bates number on it.
- 17 And this is going to be our only fact witness who is
- 18 an employee of Live365 who would be able to discuss
- 19 it.
- 20 CHIEF JUDGE SLEDGE: Well, help me
- 21 understand. If, as you say, Live365 does not prove
- 22 what they represented they would prove -- as you said,

- 1 Mr. Oxenford represented they would prove things, and
- 2 if they do not prove it and if their expert's
- 3 testimony is based on evidence that is not presented
- 4 and not accepted into evidence, then why would
- 5 SoundExchange complain about that? It would seem to
- 6 establish the best case possible for SoundExchange
- 7 that Live365 has not presented anything credible.
- 8 MR. DeSANCTIS: If that's the way it plays
- 9 out, Your Honor, obviously I would agree that that is
- 10 a good scenario for SoundExchange.
- 11 CHIEF JUDGE SLEDGE: I'm curious about why
- 12 you're complaining about them doing that.
- MR. DeSANCTIS: Sure. One of my concerns is
- 14 that an expert sometimes is allowed to rely on
- 15 documents and information that are not in evidence
- 16 that he has reviewed.
- 17 CHIEF JUDGE SLEDGE: Well, that might be
- 18 different than the facts here.
- MR. DeSANCTIS: My understanding was that
- 20 that --
- 21 CHIEF JUDGE SLEDGE: Certainly that can be
- 22 true in the abstract, but this is a very specific

- 1 issue here.
- 2 MR. DeSANCTIS: Well, that's right, but if
- 3 Mr. Fratrik is permitted to testify based on -- about
- 4 Live365's financial condition based on documents and
- 5 information that are not in evidence, then certainly
- 6 we would have put this evidence -- this evidence would
- 7 have come in through Mr. Lam. He's not here, but
- 8 Mr. Fratrik is still here. If Live365 is saying
- 9 they're also going to withdraw Mr. Fratrik's testimony
- 10 or are willing to strike any analysis that was based
- 11 on financial information that's not in the record, I
- 12 think that would be a different story. But to be --
- 13 CHIEF JUDGE SLEDGE: Or if they don't have a
- 14 choice, if his testimony the stricken because there's
- 15 no such evidence in -- admitted.
- 16 MR. DeSANCTIS: That's right. Then the
- 17 answer to Your Honor's question is yes, that would be
- 18 a good situation for SoundExchange. But, of course,
- 19 that's tomorrow, and I don't know what the answer is.
- 20 And so I'm trying to be a careful lawyer and make sure
- 21 that we can get the evidence we need in, not knowing
- 22 how that evidentiary ruling is going to go.

- 1 CHIEF JUDGE SLEDGE: The objection on
- 2 authenticity is sustained.
- JUDGE ROBERTS: As the pile of presented
- 4 exhibits grows at the end of the table, I would remind
- 5 counsel that you need to remove all the items that are
- 6 in here before the conclusion of tomorrow.
- 7 MR. DeSANCTIS: We sure will, Your Honor.
- 8 Thank you.
- 9 If I may approach the bench, Your Honor.
- 10 BY MR. DeSANCTIS:
- 11 Q Mr. Fratrik [sic], I put before you what has
- 12 been marked for identification purposes as
- 13 SoundExchange Exhibits 26 and 27. Do you see those?
- 14 CHIEF JUDGE SLEDGE: No, sir. 27 and 28.
- 15 That's what you presented here.
- MR. DeSANCTIS: I think that might have been
- 17 poor handwriting on my part or on my colleague's part.
- 18 CHIEF JUDGE SLEDGE: All right. In looking
- 19 at the clock, we'll recess ten minutes.
- MR. DeSANCTIS: Thank you, Your Honor.
- 21 (Whereupon, a short recess was taken.)
- 22 CHIEF JUDGE SLEDGE: Thank you. We'll come

999 1 to order. 2 MR. DeSANCTIS: Your Honor, I have another copy of Exhibit 26 that's written a little more 3 clearly. 5 CHIEF JUDGE SLEDGE: As opposed to what is written 28? All right. 7 BY MR. DeSANCTIS: Mr. Floater, before you are what has been marked SoundExchange Exhibits 26 and 27 for identification purposes. Do you see those? I do. 11 Α 12 You don't know who prepared these documents, 13 do you? No, I don't know specifically who prepared 15 these documents. Okay. And you don't know how they were 16 prepared, do you? 17 18 Α No. 19 And you don't know when they were prepared, Q 20 do you? 21 Α No. 22 Q Thank you. You can put those to the side.

- 1 Mr. Floater, Live365 has monthly -- what are
- 2 called company meetings, correct?
- 3 A Yes.
- 4 Q You typically attend those meetings either in
- 5 person or by phone?
- 6 A The -- I am in an office in Los Angeles. The
- 7 company's headquarters is in Foster City. I make one
- 8 out of three of the company meetings and, if I'm not
- 9 on an advertising proposal or something, I will join
- 10 by phone. So I typically make them. I don't make
- 11 them all.
- 12 Q I see. When you said one out of three, you
- 13 attend one out of three in person?
- 14 A Yes.
- 15 Q I see. And you typically attend the others
- 16 by phone?
- 17 A Yes.
- 18 Q And at these company meetings, the financial
- 19 performance of the company over the last month is
- 20 typically one of the things that is discussed,
- 21 correct?
- 22 A Yes.

1001 1 MR. DeSANCTIS: If I may approach, Your 2 Honor. 3 BY MR. DeSANCTIS: Mr. Floater, I've put before you what's been marked as SoundExchange Trial Exhibit 28. Do you see that? A Yes, I do. This is a PowerPoint presentation from the Live365 company meeting, November 7, 2008, correct? 10 Α Correct. 11 MR. DeSANCTIS: At this time, Your Honors, I'd like to move for the admission of SoundExchange 13 Exhibit 28. 14 CHIEF JUDGE SLEDGE: Any objection to 15 Exhibit 28? 16 MR. OXENFORD: No, Your Honor. 17 CHIEF JUDGE SLEDGE: Without objection, it's admitted. 18 19 (SoundExchange Trial Exhibit Number 28 was received into evidence.) 20 BY MR. DeSANCTIS: 21 22 Q I'd like to turn your attention, Mr. Floater,

- 1 to the third page of the exhibit bearing the Bates
- 2 number Live 12872. Do you see that?
- 3 A Uh-huh.
- 4 Q I'm reading this correctly, am I not, that in
- 5 October 2008, Live365 beat its revenue forecast; is
- 6 that correct?
- 7 A Yes.
- 8 Q In fact, the actual revenues for October '08
- 9 were 107 percent of the forecast, correct?
- 10 A Yes.
- 11 Q And the ad revenue in particular exceeded the
- 12 forecast, correct?
- 13 A Yes.
- 14 Q Let me turn your attention to the next page.
- 15 The line beginning with the first upward pointed arrow
- 16 states, "33 months in a row that we have been
- 17 profitable," with a smiley face. Do you see that?
- 18 A Yes, I do.
- 19 Q And do I -- I read the note, the asterisked
- 20 note at the bottom of this slide to mean that that
- 21 calculation is true, that Live365 has been profitable
- 22 for 33 months in a row, assuming accrual of the

- 1 per performance sound recording royalties set by the
- 2 CRJs, by the copyright royalty judges, in
- 3 Webcasting II, correct?
- 4 A The profitability of the company, one of the
- 5 items is the sound recording royalties, yes.
- 6 Q Okay. And that --
- 7 A It also considers no marketing expense and
- 8 reduced staffing and other things which allowed the
- 9 company to be -- have more -- have positive return.
- 10 Q Okay. And when the company makes those
- 11 calculations in order to calculate its profitability,
- 12 it assumes an accrual of the sound recording
- 13 performance royalty at the rates set in Web II,
- 14 correct?
- 15 A Yes.
- 16 Q Turning your attention to the next page of
- 17 the exhibit, this page indicates that in the seven
- 18 years of fiscal year 2002 through fiscal year 2008,
- 19 revenue increased every year, correct?
- 20 A Correct.
- 21 Q You can put that document to the side for the
- 22 moment.

1004 1 MR. DeSANCTIS: If I may approach, Your Honors. BY MR. DeSANCTIS: 3 I've just put in front of you, Mr. Floater, Q what has been marked for identification purposes as 5 SoundExchange Trial Exhibit 29. Do you see that? 7 Α I do. This is the SoundExchange -- the slide presentation, the PowerPoint slide presentation, from the Live365 company meeting September 11, 2009, 10 1.1 correct? 12 Correct. 13 MR. DeSANCTIS: At this time, Your Honor, I would like to move for the admission of Exhibit --SoundExchange Exhibit 29 into evidence. And I would 15 note that there are two different types of redactions in this document. The first -- some of the redactions 17 where you see the word "redacted" on -- beginning on 18 page with the Bates number 13011, those redactions 19 were performed by Live365, and that's how this 21 document was produced to SoundExchange. 22 On the last two pages, there are some black

- 1 bars. Those redactions were performed by
- 2 SoundExchange because the redacted material contained
- 3 terms that were -- that are to be excluded from this
- 4 proceeding under the Webcaster Settlement Act.
- 5 CHIEF JUDGE SLEDGE: No black bars on the
- 6 last two pages of the exhibit.
- 7 MR. DeSANCTIS: I apologize. It's not the
- 8 last two pages. I misspoke. It's pages 13013 and
- 9 13014.
- 10 JUDGE ROBERTS: What was the reason, again,
- 11 Mr. DeSanctis?
- MR. DeSANCTIS: These portions that
- 13 SoundExchange has redacted contain certain rates,
- 14 terms and information from non-precedential deals that
- 15 fall under the Webcaster Settlement Act.
- 16 SoundExchange has moved that SoundExchange
- 17 Trial Exhibit 29 be admitted into evidence.
- 18 CHIEF JUDGE SLEDGE: Any objection to
- 19 Exhibit 29?
- 20 MR. OXENFORD: Your Honor, my only objection
- 21 is the last redaction on page Live 13014. Looking at
- 22 our copy of that document, it doesn't seem to refer at

- 1 all to a -- the rates, terms or any specifics of
- 2 the -- any non-precedential deal. I'm not sure why
- 3 that one paragraph would be redacted in this document.
- And, in fact, the redaction on the previous
- 5 page, again, doesn't -- the page 013013, again,
- 6 doesn't refer to the rates, the terms, the prices paid
- 7 by any settlement deals. It may refer to the
- 8 existence of settlement deals, but it doesn't say
- 9 anything about rates or terms or anything else.
- 10 CHIEF JUDGE SLEDGE: So you're raising that
- 11 about all the redactions except for the first one by
- 12 SoundExchange?
- MR. OXENFORD: Right. The first two
- 14 redactions were redacted by Live365 when the document
- 15 was produced based on attorney/client privilege.
- 16 Those are slides dealing with attorney's advice to the
- 17 company. The black redactions, the final on pages 13
- 18 and 14, were ones that SoundExchange has just added
- 19 since this document was produced in discovery, and we
- 20 feel that it doesn't provide the entire information in
- 21 that document -- it doesn't contain any information
- 22 that's privileged.

- 1 CHIEF JUDGE SLEDGE: Apparently, you didn't
- 2 hear my question. Your objection then goes to the
- 3 last two redactions done by SoundExchange?
- 4 MR. OXENFORD: Correct, Your Honor.
- 5 CHIEF JUDGE SLEDGE: And not the first
- 6 redaction done by SoundExchange?
- 7 MR. OXENFORD: I believe there are only two
- 8 pages with redactions by SoundExchange.
- 9 CHIEF JUDGE SLEDGE: And on those two pages,
- 10 there are three redactions.
- MR. OXENFORD: We don't see that any of those
- 12 three redactions are proper.
- 13 CHIEF JUDGE SLEDGE: Okay. All right. Any
- 14 response?
- 15 MR. DeSANCTIS: I simply disagree, Your
- 16 Honor. As I stand here, I struggle with how to
- 17 convince Your Honors of the fact -- of the truth that
- 18 our disagreement seems to be over. I'm looking at
- 19 the -- one of the redactions right now, the last of
- 20 the redactions, and I am very clearly seeing terms and
- 21 characterizations of terms of a WSA deal that is
- 22 non-precedential, and I am seeing, in the first page

- 1 of redactions again characterizations of terms in
- 2 certain non-precedential deals by Live365.
- 3 CHIEF JUDGE SLEDGE: The offer is your
- 4 burden. The objection is sustained.
- 5 MR. DeSANCTIS: If I may approach the bench,
- 6 Your Honor.
- 7 CHIEF JUDGE SLEDGE: Yes, sir.
- BY MR. DeSANCTIS:
- 9 Q Mr. Floater, I have put before you what has
- 10 been marked for identification purposes as
- 11 SoundExchange Exhibit 30. Do you see that?
- 12 A I do.
- 13 Q This is the PowerPoint presentation slides
- 14 from the Live365 company meeting dated December 11,
- 15 2009, correct?
- 16 A Correct.
- 17 MR. DeSANCTIS: Your Honor, I would like to
- 18 move for the admission of SoundExchange Trial
- 19 Exhibit 30 into evidence, and I would add that all
- 20 redactions in this document were performed by Live365
- 21 and that this is the way the document was produced to
- 22 SoundExchange.

1009 1 CHIEF JUDGE SLEDGE: Any objection to 2 Exhibit 30? 3 MR. OXENFORD: No objection, Your Honor. 4 CHIEF JUDGE SLEDGE: Without objection, it's 5 admitted. 6 (SoundExchange Trial Exhibit Number 30 was received into evidence.) BY MR. DeSANCTIS: Mr. Fratrik, Exhibit 30 is dated December 11, 10 2009, correct? 11 My name is Johnie Floater. Α 12 I apologize, Mr. Floater. Just for the record. 13 A 1.4 Q I'm glad you're on your toes. 15 Mr. Floater, this document is dated December 11, 2009, correct? 16 17 Α Correct. 18 Let me direct your attention to page bearing the Bates number Live 13020. 19 20 Yes. 21 In the first bullet point -- I'm sorry, the Q first line with a downward facing arrow says, "The

- 1 first month experienced loss after we had been
- 2 profitable for 43 months." Do you see that?
- 3 A I do.
- 4 Q And those calculations, the first month of
- 5 loss after 43 months of profitability, are calculated
- 6 assuming accrual of the royalty rates at the rate set
- 7 in Webcasting II, correct?
- 8 A Correct.
- 9 Q And if I could turn your attention to the
- 10 prior page, 13109.
- JUDGE ROBERTS: Before we leave that,
- 12 Mr. Floater, since we see the asterisks here saying
- 13 under the new CRB rate 2009, are these actual numbers,
- 14 then, of total revenue and total costs or are they
- 15 just estimates?
- 16 THE WITNESS: I would say these are not
- 17 audited statements. The team, the accounting team,
- 18 has to complete as close as possible within a week
- 19 after the end of every month for financial data, and
- 20 these are information the accountant team provides to
- 21 the company -- the company meeting. I would have to
- 22 say they are estimates, but they are extremely close

- 1 estimates.
- 2 JUDGE ROBERTS: How do you know that they're
- 3 extremely close estimates?
- 4 THE WITNESS: Well, the changes that I see
- 5 that come afterwards, the advertising revenue
- 6 sometimes changes afterwards because the reports don't
- 7 come in immediately. So they give us an estimate.
- 8 The agencies give us an estimate of what they did for
- 9 the story. So that revenue might change.
- The performance reports are accurate, so we
- 11 know what the performances are at the rate that we put
- 12 in here. Some of the company employees' expenses
- 13 might not have all come in yet, so that may not be in
- 14 these numbers.
- 15 JUDGE ROBERTS: So it sounds like, since
- 16 these numbers are estimates, they are not actuals?
- 17 THE WITNESS: Yes.
- 18 CHIEF JUDGE SLEDGE: I'm puzzled by your last
- 19 answer to Mr. DeSanctis' question. You said that the
- 20 first month experienced loss after we had been
- 21 profitable for 43 months was under the CRB year 2009
- 22 rate, and that explained why there was a loss?

- 1 THE WITNESS: No. My understanding of the
- 2 question, Your Honor, was, did we use the .0018 in the
- 3 calculation of royalties to include in the cost
- 4 expense here? And the rate -- the royalty cost was
- 5 calculated at the .0018.
- 6 CHIEF JUDGE SLEDGE: Now, going back to
- 7 Exhibit 28, which was October '08 -- I want to make
- 8 sure I heard you right. You said all of those
- 9 calculations were based on Web II rates?
- 10 THE WITNESS: The rate that was in effect at
- 11 the time of the reporting of that month, yes.
- 12 CHIEF JUDGE SLEDGE: Okay. So the rates that
- 13 were applicable to Exhibit 28 and Exhibit 30 are the
- 14 same set of rates? It may have changed because the
- 15 year changed, but it's the same rates.
- 16 THE WITNESS: Yes.
- 17 CHIEF JUDGE SLEDGE: Okay. All right. Thank
- 18 you.
- 19 THE WITNESS: The company does understand its
- 20 liability under the CRB rates.
- 21 CHIEF JUDGE SLEDGE: I didn't ask you that.
- THE WITNESS: Excuse me, Your Honor.

1013 CHIEF JUDGE SLEDGE: That's stricken as 1 that's -- that was a voluntary, self-serving statement. 3 4 THE WITNESS: Okay. 5 BY MR. DeSANCTIS: Mr. Floater, by December 11, 2009, the books -- the monthly books at Live365 for October '09 had closed, correct? The -- at the company meeting? 10 0 Uh-huh. I'm not sure what you mean by closed. 11 The estimates were in. The accounting team had finished. Whether they turned it over to -- you know, finalized 13 or for tax purposes or that, I'm not sure. 15 Q Okay. Based on that level of information, I'd like to turn your attention to page 13019 of Exhibit 30. And I'm reading this correct, am I not, 17 that in October '09, Live365's, let's call it the estimate for their actuals, beat the forecast for both 19 VIP subscription revenue and ad revenue; isn't that 21 correct? 22

Α

Yes.

1014 Live365's fiscal year closes September 30? 1 2 That's my understanding. 3 Okay. So when we were looking at some Q exhibits earlier, namely Exhibit 23, you noted that 4 fiscal '09 had not closed yet at the time that 5 document was created. Instead, it shows only the first nine months of fiscal '09, correct? 7 8 A Yes. Okay. So -- but by December 11, 2009, the 10 books, at least for estimating purposes, had closed with respect to fiscal year '09, correct? 11 12 That would be my understanding. 13 Okay. So let me turn your attention to Live 13023, which is one of the pages contained in 15 Exhibit 30. This shows, does it not, that for fiscal year 2009, although Live365 had predicted negative net 16 profit and loss -- in other words, loss -- Live365 17 actually experienced in fiscal year '09 net profit, 18 19 correct? 20 Yes. And does this net P&L, these numbers -- minus 21 0 190 was the fiscal 2009 forecast, positive 1,067 was

- 1 the fiscal year 2009 actual -- does that actually mean
- 2 \$1,067 or does that mean -- are there some zeros left
- 3 off of there?
- 4 A That would be in thousands.
- 5 Q So what is that number actually?
- 6 A 1,000,067.
- 7 Q Okay. And does that number correspond to the
- 8 EBITDA number that we were looking at earlier on
- 9 Exhibit 23 for fiscal year 2009?
- 10 A On Exhibit 23, that included only nine
- 11 months?
- 12 Q Yes.
- 13 A Are you asking me is it the same line item or
- 14 is it the same --
- 15 Q Is it the same line item in the sense that is
- 16 what we're seeing in Exhibit 30 called "net P&L" the
- 17 same thing as the EBITDA line in Exhibit 23? Now, of
- 18 course, line 23 is only for the first nine months of
- 19 fiscal '09, right?
- 20 A Yes.
- 21 MR. OXENFORD: Objection, Your Honor.
- 22 Mr. Floater is not the accountant for Live365. I'm

- 1 not sure it's established that he knows what those
- 2 numbers are.
- 3 CHIEF JUDGE SLEDGE: Overruled.
- 4 THE WITNESS: Yeah. One document is prepared
- 5 by Melodie Hu for financial statements, the
- 6 Exhibit 23, which would be an official accounting
- 7 statement. The other is for a company meeting. But
- 8 it seems that it does include both of the sales
- 9 revenue line -- and the expenses seem to be similar.
- 10 I believe that they are the same -- same revenue, same
- 11 expense comparison.
- 12 BY MR. DeSANCTIS:
- 13 Q Only for different time periods?
- 14 A Only for different time periods. That's my
- 15 assumption.
- 16 Q Okay. Let me turn your attention to
- 17 page 13025 in Exhibit 30. Did you attend that
- 18 Christmas party?
- 19 A I sure did. It was my idea.
- 20 Q It was your idea. Was that open -- that was
- 21 a harbor cruise for --
- MR. OXENFORD: Objection, Your Honor,

1017 relevance. BY MR. DeSANCTIS: 2 3 I was just going to ask you if you know how Q much that cost. CHIEF JUDGE SLEDGE: Sustained. 5 6 MR. DeSANCTIS: Okay. Fair enough. BY MR. DeSANCTIS: 7 Mr. Floater, you recall, do you not, in your 8 Q written direct testimony stating that VIP membership consists of less than 2 percent of Live365 site visitors? 11 Yes, I do. 13 And I think you testified in your direct Q testimony that VIP -- which is your subscription service, correct? 15 16 Uh-huh. -- accounts for only 25 percent of Live365's 17 ATH, correct? 18 19 I said that it -- that it attributed -- it Α was -- accounted for about 25 percent. I don't know if I said only 25 percent, because it seems quite 22 impressive.

1018 1 Okay. 25 percent, you say, of ATH is attributable to the subscription service, then, and 3 the other 75 percent is attributable to the ad-based service? 5 Α Yes. But it's true, is it not, that in 2005, 2006, 0 7 2007 and 2008 revenues from your -- from Live365's subscription service were actually higher than revenues from its ad service, correct? 10 Α Oh, yes. 11 And that was true in fiscal year 2009 as Q 12 well? 13 Through June 2009? Α 14 Q I was asking for fiscal 2009 if you knew --15 Α Oh, for fiscal 2009? I would imagine, yes. 16 In paragraph 13 of your testimony, you testify -- you stated that Live365's Internet radio 17 18 subscription revenues are contracting. Do you see 19 that? Do you recall that testimony? 20 I recall the testimony. 21 Isn't it true that subscription revenues at Q

Live365 actually increased year over year in each of

- 1 fiscal years '05, '06, '07 and '08?
- 2 A Yes.
- 3 Q Were you looking at Exhibit 23 to -- when you
- 4 answered that question? The document in your hand is
- 5 Exhibit 23.
- 6 A Yes.
- 7 Q You later testified, Mr. Floater, regarding
- 8 the fact that Live365 earns only 50 cents to 65 cents
- 9 on the dollar for every ad hour sold. Do you recall
- 10 that testimony?
- 11 A Yes, I do.
- 12 Q And that's because of the commission, so to
- 13 speak, that the ad network charges Live365, correct?
- 14 A The ad networks, their business, takes, yes,
- 15 takes a --
- 16 Q They take the other cut?
- 17 A There's two deductions from the advertising.
- $18\,$ The final client until the money comes to us -- a
- 19 client, like Esurance or Coca-Cola, uses an ad agency
- 20 that comes up with the creative and buys. And the
- 21 standard practice in the ad agency world is to take
- 22 15 percent for their service of doing the buying of

- 1 the advertising. And then the ad networks that secure
- 2 that purchase are taking now 40 to 50 percent of the
- 3 money before it's paid to Live365.
- 4 Q And that's just how these ad networks work,
- 5 right? These aren't special rules that were made up
- 6 to apply solely to Live365, correct?
- 7 A Yes, that's the advertising business.
- 8 Q Okay. And without these ad networks,
- 9 Live365 -- it wouldn't be possible for Live365 to
- 10 continue its ad-supported service, correct?
- 11 A The revenue for its ad-supported service
- 12 would be much less if there was not the ad networks
- 13 that were selling multiple players at the time.
- 14 Whether that would mean that the entire ad-supported
- 15 business or any streaming would be gone completely, I
- 16 can't make that assumption, but definitely we would
- 17 see a lot less revenue if they didn't exist.
- 18 Q Let's go back to something that we talked
- 19 about a little earlier on, Mr. Floater, which is
- 20 the --
- JUDGE WISNIEWSKI: Actually, before you do
- 22 that, could I just clarify something on the

1021 ad-supported services? THE WITNESS: 2 Sure. 3 JUDGE WISNIEWSKI: With respect to the individual stations, would you confirm something that 5 I thought I understood from your earlier testimony. Do they get some share of that ad revenue? 7 THE WITNESS: You'd have to look at it like I don't write these stations a check, but if the cost of broadcasting for a webcaster is a hundred dollars, I charge them less by -- because I make up some of the money from the advertising revenue. 11 12 JUDGE WISNIEWSKI: You're giving them some 13 credit. THE WITNESS: So I reduce their fee. 14 that's why you'll see in the personal packages they're 15 much less, because I make up the cost of the broadcasting with that ad revenue. 17 18 JUDGE WISNIEWSKI: Thank you, sir. 19 BY MR. DeSANCTIS: 20 Mr. Floater, do you recall your written 21 testimony in which you stated that Live365's

click-to-buy feature has generated \$1.3 million in

- 1 retail sales for the music industry over the past
- 2 several years?
- 3 A Yes, I do.
- 4 Q You're aware, are you not, that that's only a
- 5 little over half of the amount that Live365 owes to
- 6 SoundExchange for past royalties but has not been
- 7 paying, correct?
- 8 MR. OXENFORD: Objection, Your Honor.
- 9 Relevance, calls for a conclusion and immaterial to
- 10 the questions that we have before us as to the willing
- 11 buyer/willing seller determination.
- 12 CHIEF JUDGE SLEDGE: Overruled.
- 13 THE WITNESS: First of all, the \$1.3 million
- 14 that I'm referring to is not revenue to Live365. The
- 15 \$1.3 million is a report that I received from iTunes
- 16 and Amazon of \$1.3 million of CD purchases or download
- 17 purchases from their site. That \$1.3 million in those
- 18 sales generated, over that same time period, \$56,000
- 19 for Live365 as a commission, a lead finding fee to
- 20 introduce Amazon to the buyer of that particular
- 21 music.
- The question about this amount of money, and

- 1 that is the difference between what the liability is
- 2 and the CRB rate, is -- there is a larger number as
- 3 you see in the financial statements that I just saw in
- 4 the balance sheet about the amount owed. So there is
- 5 a difference there, yes.
- BY MR. DeSANCTIS:
- 7 Q I'm sorry. So the amount that is -- that
- 8 Live365 owes to SoundExchange that you just saw in the
- 9 balance sheet is larger than 1.3 million, correct?
- 10 CHIEF JUDGE SLEDGE: That's not what he said.
- 11 MR. DeSANCTIS: I apologize.
- 12 BY MR. DeSANCTIS:
- 13 Q Isn't it true, Mr. Floater, that the amount
- 14 that Live365 owes SoundExchange -- and here I'm
- 15 talking about the differential between the Web II
- 16 rates and what Live 365 has actually been paying
- 17 SoundExchange -- isn't it true that that number is
- 18 larger than \$1.3 million?
- 19 CHIEF JUDGE SLEDGE: Mr. DeSanctis, he just
- 20 told you that the 1.3 million is an amount paid to a
- 21 third party; it has nothing to do with Live 365.
- MR. DeSANCTIS: Well, no, I understand that,

- 1 Your Honor. In fact, that's very much the point that
- 2 I think makes this very relevant, which is, in his
- 3 testimony, Mr. Floater touts this \$1.3 million in
- 4 revenue that goes to the record companies as a benefit
- 5 that they've received because of this click-to-buy
- 6 feature on the Live365 website. He says, because of
- 7 that feature, that feature has generated \$1.3 million
- 8 for the record companies and the artists. And I'm
- 9 trying to contextualize that figure to make the point
- 10 that that figure is actually far smaller than what
- 11 they have been withholding from the record companies
- 12 and the artists.
- 13 BY MR. DeSANCTIS:
- 14 Q It's true, is it not, Mr. Floater, that the
- 15 difference between what Live365 owes SoundExchange and
- 16 what it's actually been paying SoundExchange is larger
- 17 than 1.3 million?
- MR. OXENFORD: Again, we would object as
- 19 being irrelevant.
- 20 CHIEF JUDGE SLEDGE: Overruled.
- 21 THE WITNESS: The only -- the -- according to
- 22 the CRB rates, the difference is greater than the

1025 \$1.3 million, yes. BY MR. DeSANCTIS: And do you know the size of the difference? 3 Α No. In paragraph 31 of your written direct 5 testimony, you refer to a broadcaster music library. 7 Do you recall that testimony? 8 Α Yes. 9 JUDGE ROBERTS: What page is that on, Mr. DeSanctis? 10 11 MR. DeSANCTIS: I'm sorry. That's on 12 page 12, paragraph 31. 13 BY MR. DeSANCTIS: And that is a library in which record labels 14 and artists have deposited their sound recordings and 15 indicated that Live365 -- and they were waiving their 16 royalties if Live365 would play those sound recordings 17 on the website, correct? 18 19 The -- of all of the tracks in the Live365 webcaster library, music library, some of the tracks have been waived under the agreements we looked at 22 earlier. Not all of the music in the library has

- 1 waived the rights.
- 2 Q I see. So of the 116,132 tracks that are in
- 3 the library, it's only some subset of those for which
- 4 royalty rights have been waived?
- 5 A Yes.
- 6 Q Okay. And the total number of music tracks
- 7 in Live365's webcasters individual libraries is over
- 8 4.5 million, correct? Isn't that right?
- 9 A Yes.
- 10 Q Your written testimony includes a number of
- 11 exhibits of agreements between Live365 and record
- 12 labels for inclusion of sound recordings in the
- 13 broadcast music library, correct?
- 14 A Correct.
- 15 Q And each of those is dated 2004 or 2005,
- 16 correct?
- 17 A Correct.
- 18 Q There's none in your -- Live365 actually
- 19 hasn't entered into any additional such agreements
- 20 since 2004 or, I should say, since 2005, with more
- 21 record labels for the inclusion of music tracks into
- 22 the broadcast music library, correct?

- 1 A No new agreements.
- 2 Q And are the agreements that are attached to
- 3 your written direct testimony all such agreements that
- 4 exist? I mean, we discussed that there's no new ones,
- 5 but there aren't additional old ones, are there?
- 6 A Not that I know of.
- 7 Q Okay. Mr. Floater, it's true, is it not,
- 8 that Live365 competes in its business with
- 9 simulcasters, correct?
- 10 A Could you define what you mean by
- 11 simulcasters? Are you talking about terrestrial radio
- 12 stations that put their signals up on the Internet for
- 13 streaming?
- 14 O Yes.
- 15 A Some of the Live365 webcasters are
- 16 simulcasters. We have over a hundred radio stations
- 17 that use the Live365 service for the webcasting of
- 18 their broadcasts.
- 19 Q But the majority of simulcasters in this
- 20 country are not Live365 webcasters, correct?
- 21 A Not yet.
- 22 Q And Live365 competes with those services,

- 1 doesn't it?
- 2 A Live365 competes with any provider of music.
- 3 Q So any -- when you say any provider of music,
- 4 that means -- so Live365 then competes not only with
- 5 simulcasts, but with broadcast terrestrial radio,
- 6 correct?
- 7 A The audience has a variety of ways to listen
- 8 to music, and Live365 Internet radio is one segment of
- 9 that, and our direct competitors would be more people
- 10 who choose various Internet radio services. But you
- 11 have so much time in a day, and wherever you listen to
- 12 music is another choice.
- 13 Q Okay. So your primary competitor, I think
- 14 you said, would be other Internet music services, but
- 15 you also compete, don't you, against all other music
- 16 sources, like terrestrial radio?
- 17 A Yes.
- 18 Q Okay. And when you said other Internet music
- 19 sources are your primary competition, that would be
- 20 both non-interactive statutory webcasting like Live365
- 21 or more interactive options or fully on-demand
- 22 Internet music options, correct?

- 1 A The -- on the listening side of the company.
- 2 Q So you compete with those services for
- 3 listeners?
- 4 A Right.
- 5 Q Do you compete with other ad-supported
- 6 services for ad dollars?
- 7 A An advertiser that's trying to reach a user
- 8 uses a variety of medias, from print to television to
- 9 radio, terrestrial to Internet. There's so much of
- 10 that pie, and we compete for portions of that pie.
- 11 Q And so you compete with -- for ad dollars
- 12 with other ad-supported services both in the Internet
- 13 radio space and on terrestrial over-the-air radio?
- 14 A Yes.
- 15 Q The same way you compete for listeners in
- 16 those two realms, correct?
- 17 A Yes.
- 18 Q Isn't it true, Mr. Floater, also that your
- 19 free-to-the-user ad-supported service actually is
- 20 intended to, in part, drive sales to your subscription
- 21 service? Is that right?
- 22 A We do -- our main source of subscription

- 1 sales is converting people who have become familiar
- 2 with the station and want to support it. So if the
- 3 user has not heard a station yet or has not fallen in
- 4 love somewhere or found a particular thing, it would
- 5 be very hard to convert them.
- 6 So the advertising-supported service for free
- 7 listening is the easiest way to get somebody to start
- 8 using the service so that you have a chance to convert
- 9 them.
- 10 Q When you say convert --
- 11 A Convert them to become a paying subscriber.
- 12 Q So your ad-supported service is the best
- 13 source of conversions to your subscription service,
- 14 correct?
- 15 A (Nods head affirmatively.)
- 16 Q Is that correct? We need an audible response
- 17 for the record.
- 18 A Yes.
- 19 Q Okay. But it's also true, isn't it, at the
- 20 same time, that if Live365 cancelled its ad-supported
- 21 service altogether, that actually might end up
- 22 generating more subscription revenue than ad revenue?

- 1 Isn't that correct?
- 2 A I don't believe that. So if we had thought
- 3 that, we would be doing that immediately.
- 4 Q Many of the Live365 webcasters are hobbyists,
- 5 correct?
- 6 A Yes. This is not their primary line of
- 7 business.
- 8 Q In fact, some of them aren't in it for the
- 9 money at all, correct?
- 10 A The majority are not.
- 11 Q I want to go back to something that we talked
- 12 about much earlier today.
- 13 A Can I make a correction?
- 14 Q Yes.
- 15 A When I say they're not in it for the money, I
- 16 mean they are not trying to personally profit from
- 17 their operation of their radio station. They are
- 18 trying to cover -- get their costs covered or, you
- 19 know, not have -- you know, to help generate revenues
- 20 for their business, but they are not in the
- 21 business -- they are not broadcasting to find an
- 22 additional source of revenue for themselves.

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- 2 CHIEF JUDGE SLEDGE: I was struggling with your answer on that for another reason. Whether 3 someone is in a business for the money would also 5 apply to the costs they're incurring in that business -- that would be money in the business, 7 wouldn't it? 8 THE WITNESS: Yes. 9 CHIEF JUDGE SLEDGE: So whether they're meeting their costs, including the royalties that they 11 owe, would be part of being in the business for their money -- for money?
- 13 THE WITNESS: Your Honor, that's what I was
- 14 trying to explain, that there is an objective to
- 15 generate some revenue. It's not trying to generate a
- 16 job or a personal revenue from these stations. That's
- 17 my definition of a hobbyist.

1

Q

Okay.

- 18 CHIEF JUDGE SLEDGE: Well, would you say that
- 19 all hobbyists are trying to meet their costs?
- 20 THE WITNESS: There is a -- they have a
- 21 limited amount of hobbyist fees that they could do, so
- 22 they have -- they're trying to either keep their costs

- 1 within their capability or find ways to be able to
- 2 have their service offered to more without having to
- 3 pay more.
- 4 CHIEF JUDGE SLEDGE: Are you assuming that
- 5 they are paying their costs?
- 6 THE WITNESS: The costs of the webcasting is
- 7 covered somehow, but through the combination of all
- 8 the types of businesses we try to do, yes.
- 9 CHIEF JUDGE SLEDGE: Your statement is not
- 10 factually correct. Are you assuming that the
- 11 hobbyists that use Live365 are paying their costs?
- 12 You said that the costs are being paid, and that's not
- 13 factually correct.
- 14 THE WITNESS: Yes. The -- they're paying a
- 15 fee. Is it the entire cost of the broadcasting? No.
- 16 CHIEF JUDGE SLEDGE: Okay. Thank you.
- 17 THE WITNESS: Sorry for the confusion.
- 18 JUDGE WISNIEWSKI: Mr. Floater, Let me come
- 19 back to something that I asked you about before, and
- 20 this had to do with the ad-supported services. You
- 21 had indicated that, rather than directly share
- 22 revenues from such ad-supported services, that the

- 1 stations would simply receive some credit depending
- 2 on, I take it, their -- the amount of transmissions
- 3 they can do or some other measure. Do you remember
- 4 that testimony?
- 5 THE WITNESS: Yes, I do.
- 6 JUDGE WISNIEWSKI: Could you explain to me
- 7 how revenues that are ad-supported, which are
- 8 commercial revenues, can't be construed as a share of
- 9 any profit that's actually made from this enterprise?
- 10 I mean, I don't care where you post it in the account.
- 11 THE WITNESS: Right. The excess revenue over
- 12 the entire cost is used to keep the operation going.
- 13 The question is --
- 14 JUDGE WISNIEWSKI: Well, let's suppose, for
- 15 the sake of argument, that the revenues from the
- 16 ad-supported services for all of these individual
- 17 stations actually exceeded all other costs that were
- 18 incurred by them, and you gave them the credit on the
- 19 accounting basis that you have and that credit, in
- 20 fact, would require you provide them a rebate. Aren't
- 21 they commercial enterprises?
- 22 THE WITNESS: Yes. And I think Live365 has

- 3 as --
- 4 THE WITNESS: Commercial webcaster, yes.
- 5 JUDGE WISNIEWSKI: And that's true whether
- 6 these stations are hobbyists, isn't it?
- 7 THE WITNESS: (Nods head affirmatively.)
- JUDGE WISNIEWSKI: Is that a yes?
- 9 THE WITNESS: Yes. Yes. Excuse me.
- 10 JUDGE WISNIEWSKI: And that's true whether
- 11 these stations, as you indicate in your testimony on
- 12 page 11, are schools, isn't it?
- 13 THE WITNESS: Yes.
- 14 JUDGE WISNIEWSKI: And that's true whether
- 15 these stations are faith-based organizations, as
- 16 indicated in your testimony at page 11, isn't it?
- 17 THE WITNESS: Yes.
- 18 JUDGE WISNIEWSKI: So they're all commercial
- 19 webcasters, at least in small letters. Okay. Thank
- 20 you. I just want to make sure that we're talking
- 21 about the commercial rate here that everyone seems to
- 22 be focusing on.

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1		CHIEF JUDGE SLEDGE: Go ahead.	
2		BY MR. DeSANCTIS:	
3	Q	Just to be clear, Live365 is a for-profit	
4	company,	correct, Mr. Floater?	
5	А	Yes.	
6	Q	We discussed very early in the day,	
7	Mr. Floa	ter, that some of the Live most of the	
8	Live365	webcasters opt for Live365 to pay the sound	
9	recordin	g royalties for them, but not all do, correct?	
10	A	Correct.	
11	Q	If a webcaster decides to pay its own	
12	royaltie	s and not have Live365 pay for them, that	
13	webcaste	r's channels can still appear on the Live365	
14	channel	index on the website, correct?	
15	А	They can, yes.	
16	Q	And they do, right?	
17	А	No, not all do.	
18	Q	Well, I'm not asking if all do. But there	
19	are chan	nels and I'm not asking about people	
20	about se	rvices that don't use your broadcast services.	
21	I'm aski	ng about webcasters that use your broadcast	
22	service,	but for whatever reason may not ask Live365	
1			

1037 to pay the royalties for them. If those channels want to be listed on the Live365 channel index, they can, 3 correct? Α Yes. And there are some channels listed on the 5 Live 365 channel index that pay their own royalties, 7 correct? 8 Α Correct. 9 Let me show you -- why don't you take a look at page 5, paragraph 10 of your written testimony. 10 11 Paragraph what? Α 12 Paragraph 10. 13 10, on page 5. Okay. 14 That paragraph reads, "Currently, advertising Q accounts for approximately 39 percent of Live365's 15 Internet radio revenues." 16 17 Do you see that? Yes, I do. 18 Α 19 And by "currently," did you mean September of Q 2009? 20 21 Yes. When I wrote this --22 Q When you wrote the initial -- when you wrote

- 1 your initial statement, right?
- 2 A Yes.
- 3 Q That does not -- and I'm just checking if I'm
- 4 right. That does not mean that currently, meaning
- 5 yesterday or today, in 2010, it's approximately 35 --
- 6 39 percent of Live's Internet radio revenues, correct?
- 7 This was part of your initial testimony.
- 8 A That was part of my initial testimony. This
- 9 was -- "currently" was used at the time I wrote this
- 10 and submitted it to the court, at that September
- 11 period.
- 12 Q Okay. And at that time, advertising
- 13 accounted for approximately 22 percent of Live365's
- 14 total revenues, correct?
- 15 A I would have to look at the --
- 16 Q Why don't you look at what's been marked as
- 17 SoundExchange Trial Exhibit 23, which is in front of
- 18 you, and I think you'll be able to glean it from that.
- 19 A So you would do the calculation of 1.4 -- for
- 20 the period October to June, you'd do the calculation
- 21 of 1.4 over 7.1. Was that what you're asking?
- 22 Q I'll just withdraw the question. It's okay.

1039 I don't have to get into that. 1 2 MR. DeSANCTIS: With that, Your Honor, I have no further questions. 3 4 CHIEF JUDGE SLEDGE: Any redirect? 5 May I have just one moment, MR. OXENFORD: Your Honor, to confer with my colleagues? 7 CHIEF JUDGE SLEDGE: Yes, sir. (Discussion held off the record.) MR. OXENFORD: Okav. 10 REDIRECT EXAMINATION 11 BY MR. OXENFORD: Good afternoon again, Mr. Floater, just a few 12 13 questions. Mr. DeSanctis referred you to the agreements that were attached to your direct case exhibits behind tabs 3, 4, 5 and 6. Why have there 15 been no new agreements since 2005? 17 The main reason is I have nobody on the team that -- at that period in time we had someone in music label relations that could make calls to these organizations, handle the incoming request and arrange 21 to do those type of deals. 22 Since the -- since the company had to watch

- 1 out for its survival, the benefit of the reduced
- 2 royalties from being able to have royalty waived music
- 3 outweighed the cost of obtaining them. So we lost the
- 4 staff and it was not replaced right around the time in
- 5 2005.
- 6 As -- I see this kind of activity as
- 7 basically advertising for artists. It's an
- 8 advertising model. As running the advertising team, I
- 9 take it on and, you know, I continue to get calls from
- 10 artists -- and I get 20, 30 CDs a week from artists
- 11 asking to be included in the library. I have artists
- 12 that buy advertising on Live365, but I am not -- I am
- 13 not pursuing that business model at this time because
- 14 of the complication with securing rights and making
- 15 sure you have the rights and they have the rights to
- 16 give you. It's just too complicated. So we don't
- 17 have anybody working on it.
- 18 JUDGE ROBERTS: The costs exceeded the
- 19 benefits?
- THE WITNESS: Yes.
- JUDGE ROBERTS: I believe you said it the
- 22 other way around.

1041 1 THE WITNESS: Excuse me. 2 BY MR. DeSANCTIS: Mr. Floater, I'd refer you to SoundExchange 3 Q Trial Exhibit Number 30, the notes of company meeting from December 11, 2009. 5 Α Yes, sir. In particular, I refer you to Bates number page Live 013023, the financial forecasts. Yes. 10 On the top of the page, there are some notes concerning the financial forecasts. Could you take a 11 moment to review those notes? 12 13 Α Yes. And if you know, can you explain what was 14 meant by those notes on that page? 15 Well, in order to keep the operation of the 16 17 company going, keeping the cash flow, we did not 18 replace departing staff. I cut back any marketing 19 expense that I would have liked to have done. 20 not give raises to employees. In fact, our employees are underpaid in the marketplace. 21 22 So there was a lot -- the reason that we were

- 1 able to pull out a positive number was significant
- 2 cutbacks within the organization to continue to go.
- 3 Q Now, Mr. Floater, the term "EBITDA" has been
- 4 referred to by Mr. DeSanctis, E-B-I-T-D-A. Do you
- 5 know what that means?
- 6 A The earnings before interest, taxes
- 7 depreciation and amortization.
- 8 Q What expenses remain to be paid by a company
- 9 out of those earnings, if you know?
- 10 A Well, you have your investor capital, which
- 11 is your most significant thing. We've looked at a few
- 12 years where Live365 was profitable, a few months where
- 13 it was profitable. To get to that point, there was a
- 14 significant amount of investment beforehand, and those
- 15 costs of both the technology and the equipment that
- 16 operates the company are not considered in a
- 17 month-to-month statement.
- 18 Q I refer you to page 013020 of that statement,
- 19 financial review, October of '09 versus September of
- 20 '09 --
- 21 A Yes.
- 22 Q -- where there's a reference to first month

- 1 experienced loss after profitable for 43 months.
- 2 Can you tell the court what has happened with
- B profitability since this meeting on December 11, 2009?
- 4 MR. DeSANCTIS: Objection. That is beyond
- 5 the scope of direct examination -- beyond the scope of
- 6 cross-examination, I'm sorry.
- 7 MR. OXENFORD: I think at one point
- 8 Mr. DeSanctis asked the question where have profits
- 9 been during the last four years, and this is certainly
- 10 part of the last four years.
- 11 CHIEF JUDGE SLEDGE: Objection sustained.
- 12 It's also outside his expertise. Or knowledge, I
- 13 should say.
- 14 BY MR. DeSANCTIS:
- 15 Q Mr. Floater, do you know where the profits
- 16 have been since this meeting?
- 17 A I have attended --
- 18 CHIEF JUDGE SLEDGE: Just a minute. Is there
- 19 an objection?
- 20 MR. DeSANCTIS: I guess I would object on the
- 21 ground that, number one, it is beyond my
- 22 cross-examination, where I believe my questioning was

- 1 limited to the four years that were in the exhibit --
- 2 Exhibit 23, the fourth of which was only the first
- 3 nine months of 200 -- fiscal 2009. And we then
- 4 discussed the close of fiscal 2009. I don't recall
- 5 discussing any fiscal 2010 numbers.
- I would also point out that at one point it
- 7 was Mr. Oxenford who objected to my questioning
- 8 because the witness isn't an accountant, and he now
- 9 seems to be asking questions that go to those issues.
- 10 CHIEF JUDGE SLEDGE: Objection sustained.
- BY MR. OXENFORD:
- 12 Q Mr. Floater, you've been shown an exhibit
- 13 from SoundExchange that shows the pricing for the
- 14 individual webcasters that they pay to Live365 in
- 15 order to webcast. Do you recall those prices?
- 16 A I recall the web page that they were
- 17 referring to.
- 18 Q Do you know whether the costs paid by the
- 19 individual webcasters covers the royalty expenses
- 20 incurred by Live365 for the amount of streaming done
- 21 by those individual webcasters?
- 22 A The prices that we charge webcasters fall

- 1 short -- in the personal packages that I was talking
- 2 about, without the addition of the advertising and
- 3 subscription revenues, the price charged to the
- 4 webcasters would not cover the cost of the
- 5 broadcasting and royalties.
- 6 Q I would refer you to SoundExchange Exhibit
- 7 Number 15. I believe it's behind you.
- 8 A Uh-huh. Yes.
- 9 Q For instance, on the intro package at 595 on
- 10 page 2, on the pricing on page 2 of that document --
- 11 A Yes.
- 12 Q -- do you know what the royalties would be on
- 13 the amount of streaming permitted in the intro package
- 14 for which the webcaster pays \$5.95?
- MR. DeSANCTIS: I want to object to this line
- 16 of questioning, and actually -- well, I object because
- 17 I do not believe that Exhibit 15 was admitted into
- 18 evidence and counsel is now reading from it and seems
- 19 to be wanting the witness to read from it as well.
- 20 This was a document that I believe the witness --
- 21 well, this was not admitted into evidence, and my
- 22 objection is that counsel is reading from it into the

- 1 record and asking the witness to do the same.
- 2 CHIEF JUDGE SLEDGE: Mr. Oxenford?
- 3 MR. OXENFORD: Mr. DeSanctis asked questions
- 4 about it. The document is in front of the witness.
- 5 The mere fact that it hasn't been admitted -- I'm
- 6 asking him questions about whether he knows the amount
- 7 of costs that would be incurred by a webcaster who
- 8 would be streaming this amount.
- 9 CHIEF JUDGE SLEDGE: Objection sustained.
- BY MR. OXENFORD:
- 11 Q Mr. Floater, when you stated that you
- 12 understood that settlement discussions with
- 13 SoundExchange were ongoing, what was the basis of your
- 14 statement?
- 15 A I get requests for proposals and stories. In
- 16 fact, I believe not within the last few weeks they
- 17 had -- Mr. Huppe had -- or somebody from SoundExchange
- 18 had come across you and asked that Live365 should come
- 19 to the table with a proposal, and the company asked me
- 20 to revisit the proposal we had make [sic] in the
- 21 aggregators so we could go back to the story.
- 22 So it seems even in the last few weeks these

1047 conversations were going on. 1 2 MR. OXENFORD: No further questions, Your 3 Honor. 4 CHIEF JUDGE SLEDGE: Any further cross? 5 MR. DeSANCTIS: Just a little bit, Your 6 Honor. 7 CHIEF JUDGE SLEDGE: All right. 8 RECROSS EXAMINATION 9 BY MR. DeSANCTIS: 10 You stated, Mr. Floater, just now, that --11 let me back up. Let me withdraw that and start over. You were asked on redirect the basis for your 12 13 understanding that settlement discussions with SoundExchange are ongoing. Do you remember that? 15 Α Yes. 16 And the basis was that your counsel told you that SoundExchange had asked Live365 to make an offer; 17 18 is that right? I'm just -- did I get the testimony 19 correct? 20 Α Yes. 21 You don't know, do you, whether SoundExchange first approached Live365 or whether Live365 first

- 1 approached SoundExchange in these last few weeks, do
- 2 you?
- 3 A The conversation that I heard about the
- 4 recent communication was that SoundExchange approached
- 5 Mr. Oxenford.
- 6 Q And who were you told that by?
- 7 A Mr. Oxenford.
- 8 MR. OXENFORD: Objection, Your Honor.
- 9 Attorney/client privilege.
- 10 CHIEF JUDGE SLEDGE: Mr. Oxenford, you opened
- 11 that door. You waived any privilege.
- 12 BY MR. DeSANCTIS:
- 13 Q Mr. Oxenford didn't tell you what
- 14 precipitated his account of events, did he?
- MR. OXENFORD: Objection, Your Honor. I did
- 16 not get into any substance of any conversations. I
- 17 merely asked the question how he knew and whether he
- 18 knew that settlement discussions were ongoing.
- 19 CHIEF JUDGE SLEDGE: Mr. DeSanctis?
- 20 MR. DeSANCTIS: I actually think it's quite
- 21 relevant for counsel to have opened the door,
- 22 presumably knowing what that answer was going to be,

- 1 that this was because of something his counsel relayed
- 2 to him. And then to object when I try to pry the
- 3 scope of this witness' knowledge on those events I
- 4 think is very improper. I'm just trying to probe the
- 5 scope of this witness' knowledge on those events and
- 6 perhaps dispel any misimpressions that the statement
- 7 he made might have given.
- 8 CHIEF JUDGE SLEDGE: The whole testimony is
- 9 improper. For Mr. Oxenford to ask the question
- 10 whether there were settlement discussions over this
- 11 proceeding was improper. The answer was improper, but
- 12 you made no objection to that answer.
- 13 Your question is improper as to what
- 14 settlement discussions may occur between the parties
- 15 as to this proceeding. Those settlement discussions
- 16 are not permitted to be presented to the court. And
- 17 both sides are doing it.
- 18 Since, finally, there is an objection, it is
- 19 sustained.
- 20 BY MR. DeSANCTIS:
- 21 Q Mr. Floater, the ongoing discussions that you
- 22 were informed about -- I'm not asking any terms of it,

- 1 but that related to this proceeding for the Web III
- 2 rates, correct?
- 3 A I wouldn't know that conversation. As I
- 4 mentioned, my involvement was to resurrect the
- 5 aggregator concept and the elements that were involved
- 6 in that to -- and that discussion, those terms were
- 7 related to 2006 on.
- 8 Q So you provided those terms, but you don't
- 9 actually know what was asked for, correct?
- 10 A I know what I was asked for, yes.
- 11 Q You don't know what Live365 was asked for,
- 12 correct?
- 13 A Correct.
- MR. DeSANCTIS: No further questions, Your
- 15 Honor.
- 16 CHIEF JUDGE SLEDGE: Any questions from the
- 17 bench?
- 18 JUDGE WISNIEWSKI: Just one. Mr. Floater,
- 19 the other webcasters that Live365 webcasts compete
- 20 with on the Internet, do some of them have different
- 21 models or approaches from Live365 insofar as they come
- 22 up with their own programming and setup for their

1051 stations as opposed to Live365 relying on their THE WITNESS: I think there are a variety of JUDGE WISNIEWSKI: Sure. And I only asked if THE WITNESS: Yes. JUDGE WISNIEWSKI: That's all. Thank you. CHIEF JUDGE SLEDGE: Judge Roberts? JUDGE ROBERTS: No. CHIEF JUDGE SLEDGE: I had a question earlier. Let me see if I can find it. It must not have been very important. All right, sir. That completes your testimony. You're THE WITNESS: Thank you, Your Honor.

- customers to come up with that programming and setup?
- 3
- business models, yes, in the marketplace.
- 5
- there are some that fall into the category I just
- 7 described.
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- excused. 16
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- 1.8 (Witness excused.)
- 19 CHIEF JUDGE SLEDGE: Mr. Oxenford, does the
- 20 rest of your document that you filed Friday remain
- 21 correct?
- 22 MR. OXENFORD: Yes, Your Honor. We will have

1052 Ms. Lockhart at 9:30 a.m., followed by Mr. Fratrik. CHIEF JUDGE SLEDGE: Earlier in the 2 proceeding you told me that you would present witnesses to testify about the payment of Webcasting II royalties. Is that statement true? 6 MR. OXENFORD: Mr. Floater testified about that this morning, Your Honor. 8 CHIEF JUDGE SLEDGE: The testimony we've gotten from Mr. Floater is what you're saying is --10 fits your description of it? 11 MR. OXENFORD: Yes, Your Honor. 12 CHIEF JUDGE SLEDGE: And there will be no other testimony? 13 14 MR. OXENFORD: No, Your Honor. 15 CHIEF JUDGE SLEDGE: All right. We'll be in 16 recess until 9:30. 17 (Whereupon, the hearing adjourned at 18 4:15 p.m., to reconvene at 9:30 a.m., Tuesday, April 27, 2010.) 19 20 21 22

1053 1 CERTIFICATE OF COURT REPORTER 2 I, Denise M. Brunet, the court reporter before whom the foregoing proceedings were taken, do hereby certify that the proceedings were taken by me 4 stenographically and thereafter reduced to print by 5 means of computer-assisted transcription by me; that 6 said proceedings are a true record; that I am neither 7 8 counsel for, related to, nor employed by any of the parties to this litigation and have no interest, financial or otherwise, in the outcome of this matter. 10 11 Denise M. Brunet 12 13 DENISE M. BRUNET 14 Notary Public in and for 15 the District of Columbia 16 17 18 19 20 21 22

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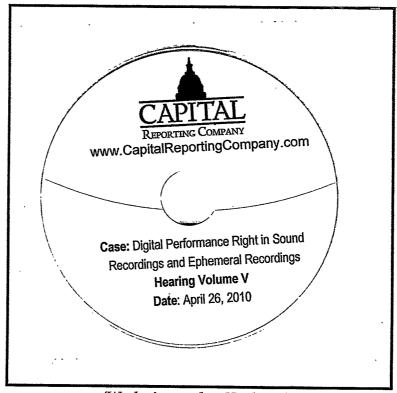
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